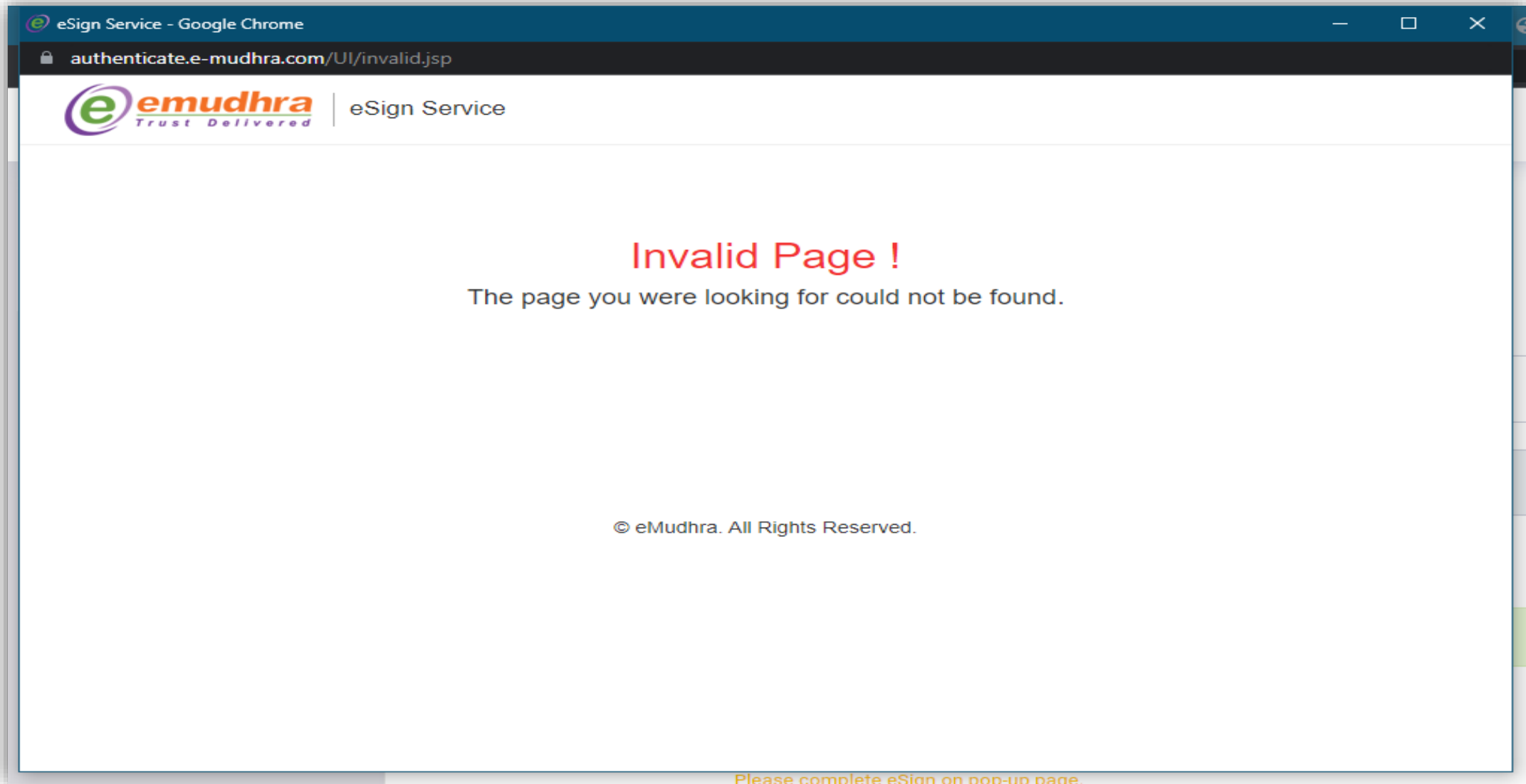


# Renewal of KYC: Important Notice

- This PPT is only for the renewal of KYC of those MSEDCL users whose KYC has expired after 2 years. validity.
- New users are requested to follow the [KYC Registration Process for eSign](#) (uploaded on the DMS home page).
- Kindly do KYC on a stable internet data connection (Mobile/ Hotspot/ Home Wi-Fi).
- Please avoid doing KYC on an unstable Shared/Firewalled internet connection (Corporate Wi-Fi).

In case eSign KYC expires, the following error is seen while performing eSign in DMS.



# eSign Account renewal (Re-KYC)

- eSign account validity is for 2 years from the date of KYC. After the expiry, fresh KYC needs to be done as per the Controller of Certifying Authorities(Govt. of India) guidelines.
- **Prerequisite :**
  - i. Original personal PAN Card and Office ID Card.
  - ii. Scanned Copy of PAN Card (pdf), Office ID Card (pdf) and Passport size photo (jpg/png).
  - iii. Laptop/Desktop with a webcam with good internet connection (*not corporate WiFi Connection*).
  - iv. Personal Mobile & personal email account (for getting OTPs).

# Renewal of eSign Account (Re-KYC)

1. Visit: <https://emudhradigital.com/Login.jsp>

Applicant Login: eMudhra eKYC Portal - Brave

EN English (India)

https://emudhradigital.com/Login.jsp

**eMudhra**  
Trust Delivered

**eMudhra KYC Enrolment**

**Over 60 million certificates**

Buy Digital Signature Online from eMudhra.



**Do not login through Mobile number**

**Login to eMudhra**  
Log in to complete KYC, manage payments, download/reissue DSC, subscribe to eSign, view transactions & KYC history.

Indian Foreign

Mobile Number

Get OTP

OTP

Login

Login using Username & PIN

Search Certificate Revoke Certificate

**Click "Login using Username & PIN"**

How to apply a Digital Certificate(DSC)?

# Renewal of eSign Account (Re-KYC)

<https://emudhradigital.com/Login.jsp>

**i. Enter your eMudhra username & PIN** *(used during eSign)*

**Login to eMudhra**  
Log in to complete KYC, manage payments, download/reissue DSC, subscribe to eSign, view transactions & KYC history.

Username

PIN

**ii. Enter PIN**

**iii. Click Login**

LOGIN

[Forgot Username & PIN](#)

[Login using Mobile No. & Email](#)

[Search Certificate](#) [Revoke Certificate](#)

**If you don't know your username, please click Forget username**

**Forgot Username or PIN** [Login](#)

User Name PIN

+91 Contact Number

Date of Birth

Date Month Select Year

Get OTP

OTP

RETRIEVE

[Search Certificate](#) [Revoke Certificate](#)

**Enter your mobile number & DoB, click OTP to retrieve your eMudhra username**

**User Name** [×](#)

| Username   | KYC Account Type | Organization Name                                      |
|------------|------------------|--------------------------------------------------------|
| XXXXXXXXXX | Individual       | -                                                      |
| XXX        | Organization     | Maharashtra State Electricity Distribution Company Ltd |

Total Count : 3

PROCEED

**If you have multiple eMudhra Accounts, then use Organisation KYC only.**

# Login to eMudhra Portal

<https://emudhradigital.com/Login.jsp>

## Login to eMudhra

Log in to complete KYC, manage payments, download/reissue DSC, subscribe to eSign, view transactions & KYC history.

Username

XXXX

PIN

\*\*\*\*\*

Mobile Number

9XXXXXXXX

Resend OTP in 53 seconds

OTP

☒ I agree to the terms and conditions of subscriber agreement which will be signed post Login.

Validate

[Forgot Username & PIN](#)

[Login using Mobile No. & Email](#)

After entering Username & PIN, click Login.

The Mobile Number and OTP fields will appear.

Enter your mobile number and click Get OTP.

Enter the received OTP and click "I Agree.." checkbox.

Then click Validate to enter your eMudhra KYC account for further actions

# After Successful Login

https://emudhradigital.com/TrackOrderStatus.jsp?X=ZVVSZmVIRFILdFUvcWt1QXpBdIZMUT09

 XXXXXXXX Digital Signature Dashboard [Log Out](#)

Your active Digital Signature application - 18221519

**Current Application** Approved  
Enrolment Type: ORGANIZATION-GOVERNMENT  
100%

**Active Applications**  
DSC 3 | eSign 0

**Historical Applications**  
DSC 2 | eSign 1

**Applicant Information** ✓ Approved

|              |                                                        |           |                      |        |            |
|--------------|--------------------------------------------------------|-----------|----------------------|--------|------------|
| Name         | HAS*** *HAN                                            | Email     | hak*****.in          | Mobile | 98*****597 |
| KYC Type     | ORGANIZATION-GOVERNMENT                                | PAN       | ATD****31E           |        |            |
| Org. Name    | Maharashtra State Electricity Distribution Company Ltd | Org. Unit | Authorized Signatory |        |            |
| Partner Name | Geetha                                                 |           |                      |        |            |

**KYC Enrolment and Payment:** [KYC History](#)

1

**Enrolment Information** Completed  
Date/Time: 29-Apr-2025 (09:00 PM)

2

**Payment** Completed  
Date/Time:

3

**Authorized Signatory Video Recording** Completed  
Date/Time: 29-Apr-2025 (09:07 PM)

**Approval and Download**

1

**eMudhra: Approval of Application** Completed  
Date/Time: 30-Apr-2025 (12:31 PM)

2

**Authorized Signatory eSign** Completed  
Date/Time: 12-Jun-2024 (02:45 PM)

1. Click Active Applications tab

# After Successful Login

emudhra Trust Delivered

XXXXXXXXXXXXXXXXXXXX Digital Signature Dashboard

Log Out

Your active Digital Signature application - 050420210510234751069

You have a video recording pending Click here to complete it.

Current Application **Pending from Subscriber**

Enrolment Type: PAN

70%

Active Applications

DSC 0 | eSign 0

Historical Applications

DSC 0 | eSign 0

DSC

| Application ID          | Certificate Name | Certificate Type | Valid from | Validity till | Status | DSC | Payment Details | Action |
|-------------------------|------------------|------------------|------------|---------------|--------|-----|-----------------|--------|
| No Record Found         |                  |                  |            |               |        |     |                 |        |
| <a href="#">Buy DSC</a> |                  |                  |            |               |        |     |                 |        |

KYC Accounts

| KYC Type            | Organization                                           | Status  | Valid from             | Valid till             | Action |
|---------------------|--------------------------------------------------------|---------|------------------------|------------------------|--------|
| Individual          | Personal                                               | Expired | 12-May-2021 (12:51 PM) | 12-May-2023 (12:51 PM) | ⋮      |
| Organization - Govt | Maharashtra State Electricity Distribution Company Ltd | Expired | 24-May-2023 (01:36 PM) | 24-May-2025 (01:36 PM) | ⋮      |

View Details

Renewal KYC

A Licensed Certifying Authority in India, under CCA, Government of India  
Visit CCA website for more info at [www.cca.gov.in](http://www.cca.gov.in)

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2. Go to the KYC accounts section and click the 3 dots of your Organisation KYC account (Expired).

3. Click Renewal KYC.



# KYC application flow

ps://emudhradigital.com/PaperlessOrganization.jsp?X=WU10OHhtcDhZUKQ5S25Zam53SjFLQT09



eMudhra eKYC Portal

## KYC enrolment For **Organization**

Fill the below form details to create / complete an KYC Account for your organization. Before completing this form, please keep the relevant scanned documents ready as provided under Steps for Organization section

### ORGANIZATION DETAILS

#### Organization Name

Maharashtra State Electricity Distribution Company Ltd

#### Organization type

Government / PSU

☐ ORGANIZATION DETAILS

☐ APPLICANT INFORMATION

☐ AUTHORIZED SIGNATORY DETAILS

☐ APPLICANT INFORMATION

☐ APPLICANT INFORMATION

☐ UPLOAD FILE

### Selected Mode of KYC - Organization

#### Selected Mode of KYC – GST based:

☒ You do not need to upload any additional organizational document.

#### Selected Mode of KYC – Other:

☒ You need to upload additional organizational document.

Section 71 of IT Act stipulates that if anyone makes a misrepresentation or suppresses any material fact from the CCA or CA for obtaining any DSC such person shall be punishable with imprisonment up to 2 years or with fine up to one lakh rupees or with both.

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Visit CCA website for more info at [www.cca.gov.in](http://www.cca.gov.in)

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Sign in

DSC Organization Enrollment: eM

https://emudhradigital.com/PaperlessOrganization.jsp?X=WU10OHhtcDhZUKQ5S25Zam53SjFLQT09

emudhra

Trust Delivered

eMudhra eKYC Portal

KYC enrolment For Organization

Fill the below form details to create / complete an KYC Account for your organization. Before completing this form, please keep the relevant scanned documents ready as provided under Steps for Organization section

ORGANIZATION DETAILS

Organization Name

Maharashtra State Electricity Distribution Company Ltd

Organization type

Government / PSU

1

APPLICANT INFORMATION

Applicant PAN \*

?

PROCEED

2

UPLOAD FILE

Individual Identity

Proof of Identity (any one of):

✓

Driving License

✓

Any Government-issued photo ID having Name & address

Proof of Address (any one of):

✓

Utility Bills of not earlier than 3 months from the date of application

✓

Telephone Bill

✓

Electricity Bill

✓

Water Bill

✓

Gas connection

✓

Bank Statements signed by the bank

✓

Driving License (DL)/ Registration certificate (RC)

✓

Voter ID Card

✓

Passport

Section 71 of IT Act stipulates that if anyone makes a misrepresentation or suppresses any material fact from the CCA or CA for obtaining any DSC such person shall be punishable with imprisonment up to 2 years or with fine up to one lakh rupees or with both.

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Visit CCA website for more info at [www.cca.gov.in](http://www.cca.gov.in)

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Enter your PAN Card

Click Proceed

32°C

Mostly cloudy

Search

12:37

23-05-2025



## KYC enrolment For Organization

Fill the below form details to create / complete an KYC Account for your organization. Before completing this form, please keep the relevant scanned documents ready as provided under Steps for Organization section

### ORGANIZATION DETAILS

Organization Name

Maharashtra State Electricity Distribution Company Ltd

Organization type

Government / PSU

### 1 APPLICANT INFORMATION

Applicant PAN \*

XXXXXX



PROCEED

Your eMudhra KYC (Know Your Customer) is set to expire on **24-May-2025**. Please renew your KYC account now by filling the below details. KYC enrolment is a one time activity, valid for 2 years. Applicant Name :

XXXXXXXXXXXX

XXXXXX

Full Name\*



Organization Unit/Department\*

INFORMATION TECHNOLOGY



Employee ID \*

XXXXXX



Applicant PAN \*

XXXXXX



☐ Employee ID is not applicable / available

Mobile Number \*

XXXXXX2



Date of Birth\*



Date

Month

Year

Email ID \*

XXXXXXXXXXXXXX



Gender \*



☐ Male ☐ Female ☐ Others

NEXT

### 2 UPLOAD FILE

### Individual Identity

#### Proof of Identity (any one of):

- ☒ Driving License
- ☒ Any Government-issued photo ID having Name & address

#### Proof of Address (any one of):

- ☒ Utility Bills of not earlier than 3 months from the date of application
  - ☒ Telephone Bill
  - ☒ Electricity Bill
  - ☒ Water Bill
  - ☒ Gas connection
- ☒ Bank Statements signed by the bank
- ☒ Driving License (DL)/ Registration certificate (RC)
- ☒ Voter ID Card
- ☒ Passport

Section 71 of IT Act stipulates that if anyone makes a misrepresentation or suppresses any material fact from the CCA or CA for obtaining any DSC such person shall be punishable with imprisonment up to 2 years or with fine up to one lakh rupees or with both.

Please enter  
all your  
details as per  
PAN records.

Click Next



## KYC enrolment For Organization

Fill the below form details to create / complete an KYC Account for your organization. Before completing this form, please keep the relevant scanned documents ready as provided under Steps for Organization section

### ORGANIZATION DETAILS

**Organization Name**

Maharashtra State Electricity Distribution Company Ltd

**Organization type**

Government / PSU

### 1 APPLICANT INFORMATION

XXXXXX [View More](#)

[CHANGE](#)

### 2 UPLOAD FILE

#### APPLICANT DOCUMENTS

**Applicant Photo \*** ?

asp.jpeg

Upload only jpg, png file.

**Organization ID Card of Applicant \*** ?

Select Document Type  
Org ID Card

asp\_pan.jpeg

Upload only jpg, jpeg, png, pdf file.

Note: Please make sure that any uploaded/scanned document is fully readable and keep the **ORIGINALS** of the **SAME DOCUMENT** handy during video recording.

**Applicant PAN Proof\*** ?

asp\_pan.jpeg

Upload only jpg, jpeg, png, pdf file.

SUBMIT

### Individual Identity

**Proof of Identity (any one of):**

- ✓ Driving License
- ✓ Any Government-issued photo ID having Name & address

**Proof of Address (any one of):**

- ✓ Utility Bills of not earlier than 3 months from the date of application
- ✓ Telephone Bill
- ✓ Electricity Bill
- ✓ Water Bill
- ✓ Gas connection
- ✓ Bank Statements signed by the bank
- ✓ Driving License (DL)/ Registration certificate (RC)
- ✓ Voter ID Card
- ✓ Passport

Section 71 of IT Act stipulates that if anyone makes a misrepresentation or suppresses any material fact from the CCA or CA for obtaining any DSC such person shall be punishable with imprisonment up to 2 years or with fine up to one lakh rupees or with both.

Kindly upload  
your passport size  
photo, PAN Card  
and Office ID card.  
Kindly ensure  
their originals are  
available with you

Click Submit

## Setup User Credentials to track KYC Enrolment

These user credentials are also used to sign the subscriber agreement and track the KYC enrolment status.

## Applicant Information

|                |                                                           |
|----------------|-----------------------------------------------------------|
| Applicant Name | XXXXXXXXXXXXXXXXXXXX                                      |
| Org. Name      | Maharashtra State Electricity<br>Distribution Company Ltd |
| Mobile         | XXXXXXXXXXXX                                              |
| Email ID       | arc*****co<br>m                                           |
| Org. Unit      | INFORMATION TECHNOLOGY                                    |
| PAN            | XXXXXXXXXX                                                |
| Date of Birth  | XXXXXXXXXX                                                |
| Employee ID    | XXXXXXXXXX                                                |

## 1 SETUP USER CREDENTIALS

Email ID \*  
XXXXXXXXXX@diffmail.com

Email OTP

GET OTP

SUBMIT

1. Ensure your details are correct

### 3. Check your email & enter OTP here

## 2. Click Get OTP

←4Click Submit

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Visit CCA website for more info at [www.cca.gov.in](http://www.cca.gov.in)

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# Important Instructions before video recording

- In the video capturing, face should be fully visible, 50% of the video frame shall be covered by the face and background should be visible.
- Any video where face is not clearly visible, or at a far distance shall not be accepted.
- The face should have a bright light and there should not be dark shadows covering the face.
- The video of subscriber wearing any accessories like cap, headgear, eyeglasses, headphones and/or sunglasses shall not be accepted.
- Video should be preferably in a plain background and subscriber should have a natural expression.
- In the case of documents, during the capture, document should be preferably held using fingers on the edges without covering the contents of the document.

|        |                                                                                                                                                                                                                                                                                                                                                                                            |
|--------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Step-1 | Give permission to your browser to access the camera.                                                                                                                                                                                                                                                                                                                                      |
| Step-2 | Start video recording by clicking the "Record Video" button. Please position your face properly in front of the camera by placing the camera in a stable manner.                                                                                                                                                                                                                           |
| Step-3 | <ul style="list-style-type: none"><li>•Applicant will be asked 3 questions during video recording and same will be verified by eMudhra during approval:<ul style="list-style-type: none"><li>• Read I am <b>[YOUR NAME]</b>, applied for eSign with eMudhra. <b>A-B-C (UNIQUE CODE)</b> is the Code for this Video.</li><li>• Show PAN Card</li><li>• Show Org ID Card</li></ul></li></ul> |
| Step-4 | Verify the recorded video by clicking on "Preview" button.                                                                                                                                                                                                                                                                                                                                 |
| Step-5 | If the video is proper then submit it, else follow the Steps 2 to 4.                                                                                                                                                                                                                                                                                                                       |

Sign in

Video Recording: eMudhra e

WhatsApp

Welcome to Rediffmail:

←

↻

https://emudhradigital.com/VideoVerification.jsp?X=WU10OHtcDhZUkQ5S25Zam53SjFLQT09

🖼️

⋮

🌟

🔖

⋮

🌐

emudhra

Trust Delivered

eMudhra eKYC Portal

LanguageEnglish

Video Verification for KYC enrolment

1Enrolment

2Record Video

3Application Status

READ 0-3-0 WHILE YOUR VIDEO IS RECORDED

0:00 / 0:45

\*Your face will be shown in the screen if environment is proper

Click on the "START RECORDING" button and follow the below instructions.

START RECORDING

Please keep only ORIGINAL DOCUMENTS FOR NON-AADHAAR KYC Types and hold with your fingers on the edges and show it at least for 4-5 Seconds.

Note: Please note that your Video recording will be rejected if the video and audio are not clear.

Important Note

Only applicant should appear for video verification. Any impersonation or identity theft is a criminal offence, liable for imprisonment and fine, under the provisions of Information Technology Act, 2000 and shall be dealt severely by eMudhra Limited.

Additional Information:

1. Organization Name: Maharashtra State Electricity Distribution Company Ltd

2. Signer ID: aXXXXXXXX

3. Date of Birth: XXXXXXX

4. Video CodeXX

+ Detailed Instructions to Record Video

Click Start recording

32°C

Haze

🪟

🔍 Search

📄

📁

📁

🌐

🖨️

⚙️

🔥

⬆️

☁️

🎧

📶

🔊

12:51

23-05-2025

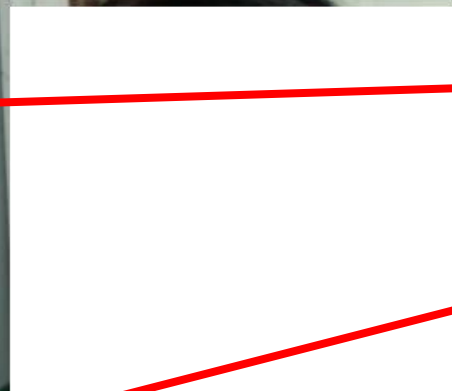
🔔



## Video Verification for KYC enrolment

1 Enrolment 2 Record Video 3 Application Status

READ 0-3-0 WHILE YOUR VIDEO IS RECORDED



0:5 / 0:45

\*Your face will be shown in the screen if environment is proper

undefined

Read / पढ़िए

I am ~~XXXXXXXXXXXXXXXXXXXX~~, applied for KYC with eMudhra **0-3-0** is the Code for this Video.

Show / दिखाए

Org ID Card

Show / दिखाए

PAN Card

undefined



STOP RECORDING

### Important Note

Only applicant should appear for video verification. Any impersonation or identity theft is a criminal offence, liable for imprisonment and fine, under the provisions of Information Technology Act, 2000 and shall be dealt severely by eMudhra Limited.

### Additional Information:

1. **Organization Name:** Maharashtra State Electricity Distribution Company Ltd
2. **Signer ID:**
3. **Date of Birth:**
4. **Video Code:** 030

+ Detailed Instructions to Record Video

After the Timer starts, please read this statement as it is.

Show office ID card & PAN card for at least 5 seconds.



## Video Verification for KYC enrolment

1 Enrolment 2 Record Video 3 Application Status



Press "RECORD AGAIN" to record again or "SUBMIT" to complete the process.

RECORD AGAIN

SUBMIT

### Important Note

Only applicant should appear for video verification. Any impersonation or identity theft is a criminal offence, liable for imprisonment and fine, under the provisions of Information Technology Act, 2000 and shall be dealt severely by eMudhra Limited.

### Additional Information:

1. **Organization Name:** Maharashtra State Electricity Distribution Company Ltd
2. **Signer ID:** archanapremsagar
3. **Date of Birth:** 01-Apr-1973
4. **Video Code:** 030

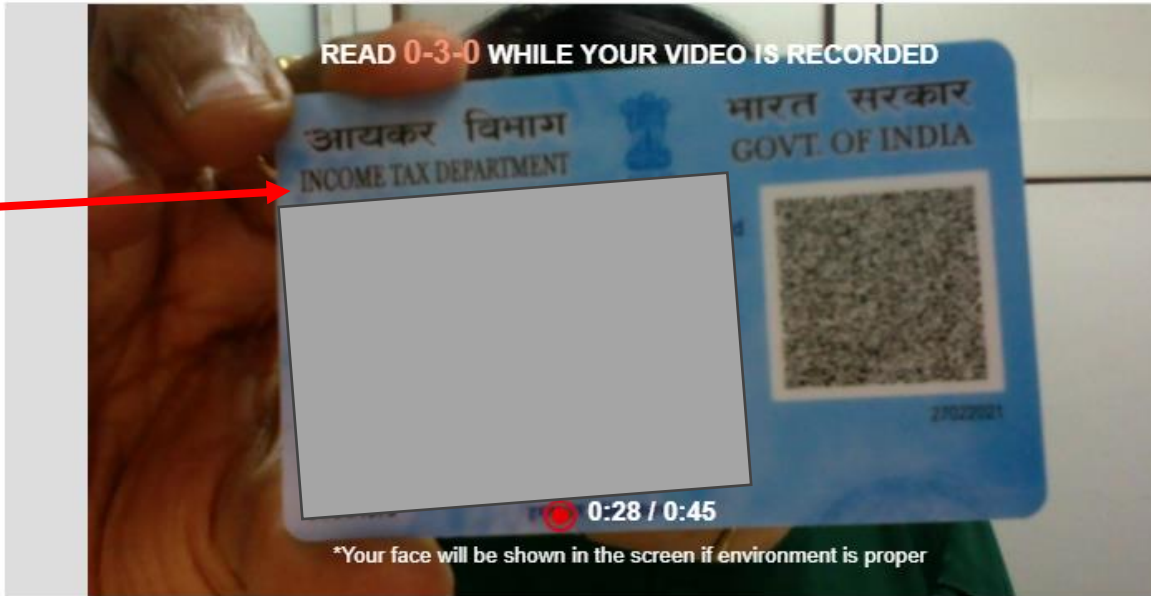
+ Detailed Instructions to Record Video

Please ensure that the Contents are clearly visible in the camera; otherwise, KYC will be rejected.

If the contents are not visible, then click "Record Again."

## Video Verification for KYC enrolment

1 Enrolment 2 **Record Video** 3 Application Status



Please ensure that the Contents are clearly visible in the camera; otherwise, KYC will be rejected.

If the contents are not visible, then click "Record Again."

undefined

Read / पढ़िए

I am ~~XXXXXXXXXXXXXXXXXXXX~~, applied for KYC with eMudhra. **0-3-0** is the Code for this Video.

Show / दिखाए

Org ID Card

Show / दिखाए

PAN Card

undefined



STOP RECORDING

### Important Note

Only applicant should appear for video verification. Any impersonation or identity theft is a criminal offence, liable for imprisonment and fine, under the provisions of Information Technology Act, 2000 and shall be dealt severely by eMudhra Limited.

### Additional Information:

1. **Organization Name:** Maharashtra State Electricity Distribution Company Ltd
2. **Signer ID:** archanapremsagar
3. **Date of Birth:** 01-Apr-1973
4. **Video Code:** 030

+ Detailed Instructions to Record Video

Sign in

eMudhra eKYC Portal

WhatsApp

Welcome to Rediffmail

https://emudhradigital.com/TrackOrderStatus.jsp?X=WU10OHtcDhZUkQ5S25Zam53SjFLQT09

Log Out

emudhra

Trust Delivered

XXXXXXXXXXXX Digital Signature Dashboard

Your active Digital Signature application - 244620230524123322831

Current Application

Pending from Subscriber

Enrolment Type: ORGANIZATION-GOVERNMENT

80%

Active Applications

DSC 0 | eSign 0

Historical Applications

DSC 0 | eSign 0

Pending For Authorized Signatory Approval

Applicant Information

|              |                                                        |           |                        |        |            |
|--------------|--------------------------------------------------------|-----------|------------------------|--------|------------|
| Name         | ARC**** *GAR                                           | Email     | arc*****com            | Mobile | 887****692 |
| KYC Type     | ORGANIZATION-GOVERNMENT                                | PAN       | ABD****19C             |        |            |
| Org. Name    | Maharashtra State Electricity Distribution Company Ltd | Org. Unit | INFORMATION TECHNOLOGY |        |            |
| Partner Name | NA                                                     |           |                        |        |            |

KYC Enrolment and Payment:

1

Enrolment Information

Completed

Date/Time: 23-May-2025 (12:47 PM)

2

Applicant Mobile Verification

Completed

Date/Time: 23-May-2025 (12:47 PM)

3

Applicant Email Verification

Completed

Date/Time: 23-May-2025 (12:51 PM)

4

Applicant Video Recording

Completed

Date/Time: 23-May-2025 (12:57 PM)

5

Applicant Photograph

Completed

6

Applicant Credential Setup

Completed

Date/Time: 23-May-2025 (12:51 PM)

Approval and Download

1

Authorized Signatory Approval of Applicant

Awaiting

2

eMudhra: Approval of Application

Awaiting

3

Applicant eSign

Awaiting

A Licensed Certifying Authority in India, under CCA, Government of India

Visit CCA website for more info at [www.cca.gov.in](#)

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Once the video recording is successfully submitted, this status screen will appear.

The application will undergo a 3-stage approval process. If any discrepancies are identified, you will be given another opportunity to complete the specific step.

If you stayed on the same session, please e-sign the Agreement after successful approvals, to start your eSigns. Otherwise, a link will also be sent via email.

32°C Haze

Search

12:59 23-05-2025

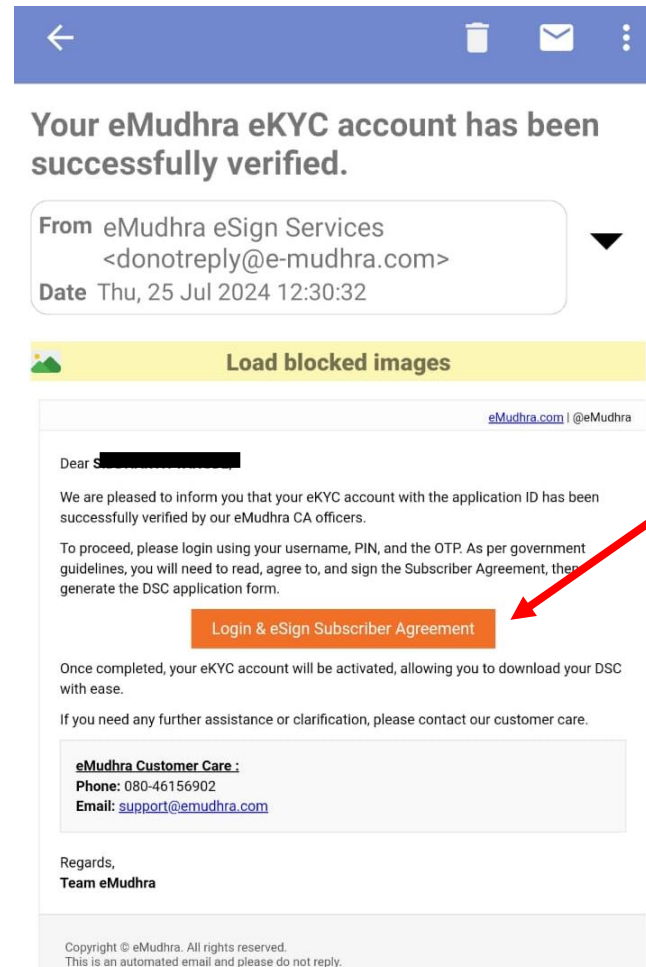
# Last Step: Applicant's Approval

## Check your E-mail

After KYC process is completed, please check your registered email inbox for an email from eMudhra asking you to sign Subscriber Agreement.

# Signing of Subscriber Agreement

- As per the recent instructions of Govt of India guidelines, all users after their KYC need to read, agree to and sign the Subscriber Agreement to continue their eSign services from eMudhra.
- After successful approval of KYC application from eMudhra, you will get following email from eMudhra to your registered email:



**Click here to Login**



# Applicant Agreement Approval

1. Visit: <https://emudhradigital.com/Login.jsp>

The screenshot shows the eMudhra website's login page. The browser's address bar displays <https://emudhradigital.com/Login.jsp>. The eMudhra logo is in the top left corner. The main heading is "Buy Digital Signature Certificate from eMudhra", with the subtext "India's #1 Certifying Authority." Below this is an illustration of a hand holding a smartphone, a quill pen, and a document. The text "We drive impact at scale" is followed by three icons and their respective statistics: "100 million + Identities Issued", "2,50,000+ Trees Saved", and "500 million+ Documents Signed".

On the right side, the login section is titled "Do not login through Mobile number Login to eMudhra" in red text. Below this, a red 'X' is drawn over the "Mobile Number" login form, which includes a field for the mobile number (prefixed with +91) and a "Get OTP" button. Below the 'X', the text "Foreign User? Login with Email" and "Login as Existing User" are visible. A red arrow points from the text "Click 'Login using Username & PIN'" to the "Login as Existing User" link. At the bottom of the login section, there are buttons for "Search Certificate" and "Revoke Certificate", and a small disclaimer: "Protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply".

**Do not login through Mobile number Login to eMudhra**

Log in to complete KYC, manage payments, download/reissue DSC, subscribe to eSign, view transactions & KYC history.

**Mobile Number\***

+91 Please Enter Mobile Number

Get OTP

Foreign User? Login with Email

Login as Existing User

Search Certificate

Revoke Certificate

Protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply

**Click "Login using Username & PIN"**

# Applicant Agreement Approval

<https://emudhradigital.com/Login.jsp>

## Login to eMudhra

Log in to complete KYC, manage payments, download/reissue DSC, subscribe to eSign, view transactions & KYC history.

Username

XXXX

PIN

\*\*\*\*\*

Mobile Number

9XXXXXXXX

Resend OTP in 53 seconds

OTP

☒ I agree to the terms and conditions of subscriber agreement which will be signed post Login.

Validate

[Forgot Username & PIN](#)

[Login using Mobile No. & Email](#)

After entering Username & PIN, click Login.

The Mobile Number and OTP fields will appear.

Enter your mobile number and click Get OTP.

Enter the received OTP and click “I Agree..” checkbox.

Then click Validate to enter your eMudhra KYC account for further actions

# If Login Successful, then following Subscriber Agreement will open:

emudhra Trust Delivered eMudhra eKYC Portal

Transaction Through

## Subscriber Agreement

You need to read and agree for the subscriber agreement by eSign.

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eKYC account holder shall agree and confirm that DSC issued or eSign services would only be used in accordance with IT Act, and Rules & Regulations made thereunder.

During the lifetime of eKYC account, CA may introduce additional terms and publish it in the online systems, and prominently provide the link to updated terms in the eKYC account access interface.

In case eKYC account holder do not agree on the updated terms he should stop using services and CA will deactivate the account.

eKYC account holder shall undertake that the confidentiality of the PIN will be retained and maintain exclusive access to OTP send by CA for authentication purpose.

☐ I hereby confirm that I have read and agree to the terms outlined in the Subscriber Agreement. I consent to the creation of my KYC account with eMudhra using the provided details. I commit to keeping my login information confidential.

[Reject](#) [Agree & eSign](#)

A Licensed Certifying Authority in India, under CCA, Government of India  
Visit CCA website for more info at [www.cca.gov.in](http://www.cca.gov.in)

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Scroll Downward to read the agreement

**Click Checkbox to agree**

**Click Agree & eSign**



# Close this Window

After signing the Subscriber Agreement, following window will open. Do Nothing. Just close this Window.



Certifying Authority

[About Us](#)

[Branch Offices](#)

## Choose option to Download your Certificate

Recommended



Option 1  
emClick Tool

Download



Option 2  
emBridge

This option allows you to download certificate through any browser.

Proceed

# KYC Completed

- **You eSign KYC is Complete.**
- **Now you can eSign in DMS.**
- **Invalid request (after expiry of KYC) will no longer come.**
- **Kindly remember that after 2 years, you'll have to again perform the KYC process to continue eSign services.**

THANK YOU