

## CIRCULAR

**Sub:** Implementation of Electronic Signature (e-Sign) and submission of Office Notes at Corporate Office exclusively through Document Management System (DMS).

**Ref:** 1. LOA no. CGM/IT/355 dtd. 01.05.2020 to e-Mudhra for e-Sign Solution.

In pursuance of objective of adopting of digital working environment, reduce the dependencies on physical document, speed up approvals and enable work from home environment in case of extreme circumstances, MSEDCL has implemented Electronic Signature (e-Sign) solution at Corporate Office and incorporated the same into the Document Management System (DMS) for e-Signing and processing the office notes/proposals for approval in Digital Mode.

Electronic Signature are considered equivalent to physical ink signatures as per the Information Technology (IT) Act, 2000 and Indian Evidence Act, 1872. In view of faster widespread adoption of Electronic Signatures among Organisations, Controller of Certifying Authorities (Govt. of India) has issued Organisational e-KYC process (API Specifications Version 3.2 on 05th Sep 2019) for e-Signing the Official Documents. Under this, Organisation can perform Electronic Signatures on their documents availing services of empanelled Electronic Signature Provider (ESP) which undertake KYC registration of all document signers and provide e-Sign facility through their API (Application Programming Interface) and validations of e-Signs. Vide ref. 1, the LOA has been given to M/s e-Mudhra (GoI empanelled ESP) for providing e-Sign API which has been successfully integrated with MSEDCL's Document Management System (DMS) for Corporate Office users.

In view of above, with the approval of competent authority, it is informed that:

1. All employees (currently Superintending Engineer & above) posted at Corporate Office are provided e-Sign facility. For activating e-Sign facility, these employees have to submit their KYC applications at e-Mudhra website. Details of KYC registration are given in [Annexure I](#). After verifying their KYC documents and employment records, their KYC application will be approved by the Authorized Signatory.
2. All the office notes/proposals for approval (along with all attachments) at Corporate Office shall compulsorily be moved in an electronic mode through Document Management System (DMS) with e-Signs *except few proposals from HR department related to Confidential matters and Disciplinary actions cases*. Physical documents for Office Notes/Approvals (with few exceptions) shall not be accepted by any Authority/Office. Also, soft copy of office note sent through e-mail for approvals shall be discontinued, henceforth.
3. The R-APDRP Login Credentials shall be used to login in to the DMS System. All employees of Corporate Office (JE & above) can login to their DMS account and view the status of the Office Notes originated from their department. Only those employees whose KYC account is activated can initiate the Office Note using their eSign. In case of any login issues/password reset, email should be sent to [portal\\_admin@mahadiscom.in](mailto:portal_admin@mahadiscom.in) mentioning your CPF number. In case of DMS account issues/issues while e-Signing (account not created, bugs, errors, etc), then email should be sent to [dmsadmin@mahadiscom.in](mailto:dmsadmin@mahadiscom.in) along with the screenshot of the issue.

4. The KYC Credentials (Username, 6-digit PIN & OTP on registered Mobile number) defined during KYC process shall be used for each e-Sign. If username/PIN is forgotten, then same can be generated via OTP at <https://esign.e-mudhra.com/>
5. For employees having e-Sign facility: If any employee is holding an additional charge, then concerned H.O.D. shall mail the details of such employee to [dmsadmin@mahadiscom.in](mailto:dmsadmin@mahadiscom.in) along with the official letter of additional charge. Once updated in DMS, user will be shown list of posts held by him. Upon selection of any of the post, user shall be able to view & process the respective files of that post. Once the additional charge is withdrawn, then concerned H.O.D must inform via email to [dmsadmin@mahadiscom.in](mailto:dmsadmin@mahadiscom.in) so that so that additional charge can be removed in DMS..
6. All employees using e-Sign shall not share DMS login credentials & KYC Credentials with anyone else. In case of any misuse, the employee whose login credentials are misused, will be personally held accountable.
7. Detailed step by step procedure for initiating/forwarding/returning/closing the Office note in Document Management System (DMS) is given in [Annexure 2](#) enclosed herewith.

This Circular is applicable to all employees of Corporate Office with immediate effect. This Circular is available at Company's portal.

Encl.: [Annexure 1 & 2](#)

**Chief General Manager (IT)**

**Copy s.w.r.s to :**

1. **Director (Operations / Commercial / Projects / HR /Finance ), MSEDCL**
2. **Executive Director (Dist-II/Infra/Projects/B&R/F&A/S&E), MSEDCL**

**Copy f.w.c.s to :**

1. **All HODs at Corporate Office**
2. **OSD to CMD**

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# Annexure I



## Creation of KYC User Account for eSign

# Creating a KYC User

1. Keep the soft copy your **passport size photo** (jpg/png size: max 1MB), **your Employee ID card** (jpg/png/pdf size: max 5 MB) & **PAN Card\*** (jpg/png/pdf size: max 5MB) ready for processing the application.

- Documents required for Organization KYC account as per Govt. of India guidelines.
- This eSign account is created at personal level (verifying personal Documents).
- Designation wise eSign account can't be created.

2. Click the following unique URL (or Copy & paste in browser) of creation of KYC User Account:

<https://esign.e-mudhra.com/OrganizationKYC/UI/newkycaccount.jsp?x=VFVGSVFURTNPVEE0T0E9PQ%3D%3D>

# Enter your Information



## MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD - KYC Enrolment

Enrolling your KYC Account is a simple online procedure. Please fill this online form, and submit the information. Our round-the-clock validation team will process your enrolment soon.

### 1 YOUR INFORMATION

Enter all your details. Name should be as per PAN database

CPF No. (starting with 0) [eg. 01234567]

Employee ID *	Name *
Organization Unit * Select	Date of Birth * DD-MM-YYYY
PAN *	Gender * <input type="radio"/> Male <input type="radio"/> Female <input type="radio"/> Other

Select your OU

NEXT

Click Next

2 VERIFY MOBILE & EMAIL

3 DOCUMENT ATTACHMENTS

4 USER CREDENTIALS

### Enrolment Process

- Enrolment requires KYC Account user information to submit. Enter your details in the place provided.
- Complete Mobile & Email Verification through OTP.
- Upload scanned copies of Photo, PAN and Organization ID.
- Set your desired Username (minimum 6 and maximum 25 characters) & PIN (6 digit numeric PIN), this required at the time of login.
- Submit the details to completed the enrolment process.

# Verify your Mobile & Email (via different OTPs)



## MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD - KYC Enrolment

Enrolling your KYC Account is a simple online procedure. Please fill this online form, and submit the information. Our round-the-clock validation team will process your enrolment soon.

### 1 YOUR INFORMATION

ABC XYZ 1234567 01-01-1985 ABCDE1234A

CHANGE

### 2 VERIFY MOBILE & EMAIL

Mobile Number \*  
9999999999

Email ID \*  
abcdefghijkl@mahadiscom.in

Mobile OTP \*  
\*\*\*\*

Get OTP

Email OTP \*  
\*\*\*\*

Get OTP

NEXT

### 3 DOCUMENT ATTACHMENTS

### 4 USER CREDENTIALS

### Enrolment Process

- ✓ Enrolment requires KYC Account user information to submit. Enter your details in the place provided.
- ✓ Complete Mobile & Email Verification through OTP.
- ✓ Upload scanned copies of Photo, PAN and Organization ID.
- ✓ Set your desired Username (minimum 6 and maximum 25 characters) & PIN (6 digit numeric PIN), this required at the time of login.
- ✓ Submit details and proceed for Video Recording in order to complete the enrolment process.

Enter your working mobile & email id and submit OTP to verify

Click Get OTP to receive OTP

Click Next

# DOCUMENT ATTACHMENTS

1 YOUR INFORMATION CHANGE  
ABC XYZ 1234567 01-01-1985 ABCDE1234A

2 VERIFY MOBILE & EMAIL CHANGE  
9999999999 abcdefghijk@mahadiscom.in

## 3 DOCUMENT ATTACHMENTS

Upload Your Photo \* ?  Choose File No file chosen  
Upload only maximum of 1 MB (jpg, png) file

Upload PAN \* ?  Choose File No file chosen  
Upload only maximum of 5 MB (jpg, png, pdf) file

Upload Organizational ID Card \* ?  Choose File No file chosen  
Upload only maximum of 5 MB (jpg, png, pdf) file

**NEXT**

4 USER CREDENTIALS

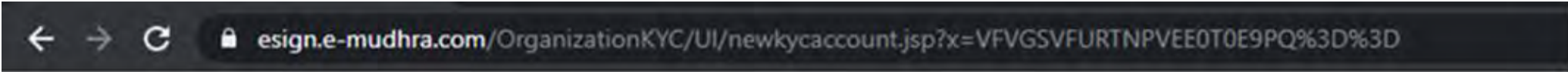
## Enrolment Process

- ✓ Enrolment requires KYC Account user information to submit. Enter your details in the place provided.
- ✓ Complete Mobile & Email Verification through OTP.
- ✓ Upload scanned copies of Photo, PAN and Organization ID.
- ✓ Set your desired Username (minimum 6 and maximum 25 characters) & PIN (6 digit numeric PIN), this required at the time of login.
- ✓ Submit details and proceed for Video Recording in order to complete the enrolment process.

Upload  
Photo, PAN  
&  
Employee  
ID  
as per given  
specifications

↑  
Click Next

# Create Your Credentials (to be remembered all time)



1 YOUR INFORMATION  
ABC XYZ    1234567    01-01-1985    ABCDE1234A    CHANGE

2 VERIFY MOBILE & EMAIL  
9999999999    abcdefghijk@mahadiscom.in    CHANGE

3 DOCUMENT ATTACHMENTS  
passport size photo 2016.jpg    PAN card.jpg    Office ID Card.pdf    CHANGE

## 4 USER CREDENTIALS

Desired Username \*    ?

Desired PIN \*    ?

Confirm PIN \*    ?

If your personal email id is [abcdef@gmail.com](mailto:abcdef@gmail.com) then it is recommended to use **abcdef** as your username here.

This should be minimum 6 and maximum 25 characters long. This should be alpha numeric. It should not start with a number and special characters are not allowed. This has to be unique in the system. You may be asked to choose a different one, if already exists.

I agree to terms of [Subscriber Agreement](#) which shall be eSigned on successful account creation.

Captcha \*    T2UXHX    ↻

PROCEED TO VERIFY

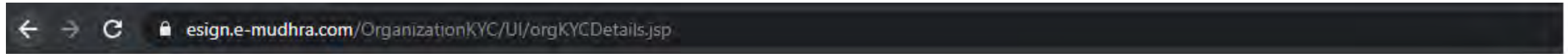
Enter desired personal username & 6 digit PIN

Click Checkbox

Click Proceed to verify



# Verify Your Account Information



## Verify Your Account Information



### NAME SURNAME

abcdefghijkl@gmail.com

Gender  
Male

Date of Birth  
01-01-1985

Mobile Number  
+91-9999999999

### Enrolment Information

Employee ID 1234567  
Username abcdefghijk  
PAN ABCDEFG1111E

### Organization Information

**MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD**  
Organization Unit  
Address PRAKASHGAD, PLOT G-9, A.K. MARG, BANDRA (EAST), MUMBAI, MAHARASHTRA, INDIA 400051

You have agreed to terms of [Subscriber Agreement](#) which shall be eSigned on successful account creation.

Submit

Cancel



Click submit

# Account Approval

esign.e-mudhra.com/OrganizationKYC/UI/orgKYCDetails.jsp



## Verify Your Account Information

### Account Successfully Submitted!

Your request will be processed soon! Thank you.

Our officers will review the request and process soon,  
any discrepancies will notify through email.

Once KYC account submitted, the Authorized Signatory of your Organization Unit (OU) will approve it. Then application will be forwarded to Licensed Certifying Authority (CA) (i.e. eMudhra) which will approve your account (as per GOI guidelines) within 24 hours and inform you via SMS/Email.

# Support

In case of any issue, please contact:

(kindly send screenshots of error on email for quick resolution)

eSign & DMS	RAPDRP Login Issues
Email: <a href="mailto:dmsadmin@mahadiscom.in">dmsadmin@mahadiscom.in</a>	Email: <a href="mailto:portal_admin@mahadiscom.in">portal_admin@mahadiscom.in</a>
Mobile: 9619191597 (Haseeb Khan)	Mobile: 9850521032 (Anil Patil)

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# Annexure II



## Document Management System with eSign

# Initiating the Document



# 1. Visit <https://dms.mahadiscom.in/dms/>

MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO. LTD.  
Document Management System version 3.0

### Login Form

User Id :   
Password :

[Login](#) [Reset](#)

For all Executive Engineers and above users, please use RAPDRP login credentials.

New user? [Click here to sign up](#)

Forgot Password? [Click here to reset password](#)

**For any issue in R-APDRP Login, please contact  
Email: [portal\\_admin@mahadiscom.in](mailto:portal_admin@mahadiscom.in)  
Mobile: 9850521032 (Anil Patil)**

# Initiation of Note Approval

← → ↻ dms.mahadiscom.in/dms/jsp/cat\_main.jsp

**MAHAVITARAN** Maharashtra State Electricity Distribution Co. Ltd. Home Logout  
Logout Mr. Haseeb Ahmad Mujeeb Ahmad Khan

**MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO. LTD.**  
Document Management System version 4.0

*Welcome to DMS Version 4.0. Please update department*

**File Register of 02259664**

**Note:** In case of wrong document attachment please forward the same to GAD Dept- AM-REG  
Please press **Next** to move to next page or **Prev** to move to Previous page

Total Inbox Documents :- 3      Go to Page :-       Go      Page 1 of 1

[Click here to forward multiple Documents](#)

Sr.No.	Record id	Subject	Date	FILE NAME
1	F-2020005410/2020	Test File on 22-Jun-2020	22-Jun-2020	TEST OFFICE NOTE_22-JUN20.pdf
2	F-2020005409/2020	test	22-Jun-2020	TEST OFFICE NOTE_JUN20.pdf
3	F-2020005408/2020	test	22-Jun-2020	TEST OFFICE NOTE_new.pdf

Total Inbox Documents :- 3      Go to Page :-       Go      Page 1 of 1

**1. Click Office Note/File Entry**

**-- Office Notes --**  
Office Note / File Entry  
File Inward Register  
File Forward Register  
**-- View/Download --**  
Office Note

**MAHAVITARAN** Maharashtra State Electricity Distribution Co. Ltd. MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO. LTD.  
Document Management System version 4.0

**Files Management System**

**-- Office Notes --**  
Office Note / File Entry  
File Inward Register  
File Forward Register  
**-- View/Download --**  
Office Note

Confidential       General

\*Subject :

Department

**2. Enter Subject of the Office Note**



# Select Department & Authority

nd Double quote (")

g out of the system to avoid network congestion .After every operation , obser

-- Registry --  
Inward Entry  
Outward Entry  
Print Due Acks  
Outward Register  
Search Outward  
-- Inward Letters --  
Inward Register  
Forward Register  
-- Office Notes --  
Office Note / File Entr  
File Register  
File Forward Register  
-- Search --

Remark :

Generate Inward Number

Outward Number Format :

Department

Forward To

TEST1 - Lalit Lahabar

CE (Billing and Recovery) - 10074  
CE (Specail Projects) - 10078  
CE Projects - 10018  
CMD Office - 10024  
CPA Dept - 10033  
Chief Investigation Officer Department - 10034  
Civil Department - 10017  
Co-ordination Cell - 10047  
Commercial Department - 10011  
Company Secretary - 10041  
Confidential Report Cell - 10058  
Corporate Accounts - 10002  
Corporate Finace(IF Section) - 10063  
Corporate Finance - 10003  
Corporate finace (GM WM) - 10062  
Director (Human Resource) - 10076  
Director Commercial - 10069  
Director Finance - 10028  
Director Operations - 10025  
Director Projects - 10027  
Test department 1 - 10091

3. Select Department whom you want to forward Note.

Inward Register  
Forward Register  
-- Office Notes --  
Office Note / File Entr  
File Register  
File Forward Register  
-- Search --

Department

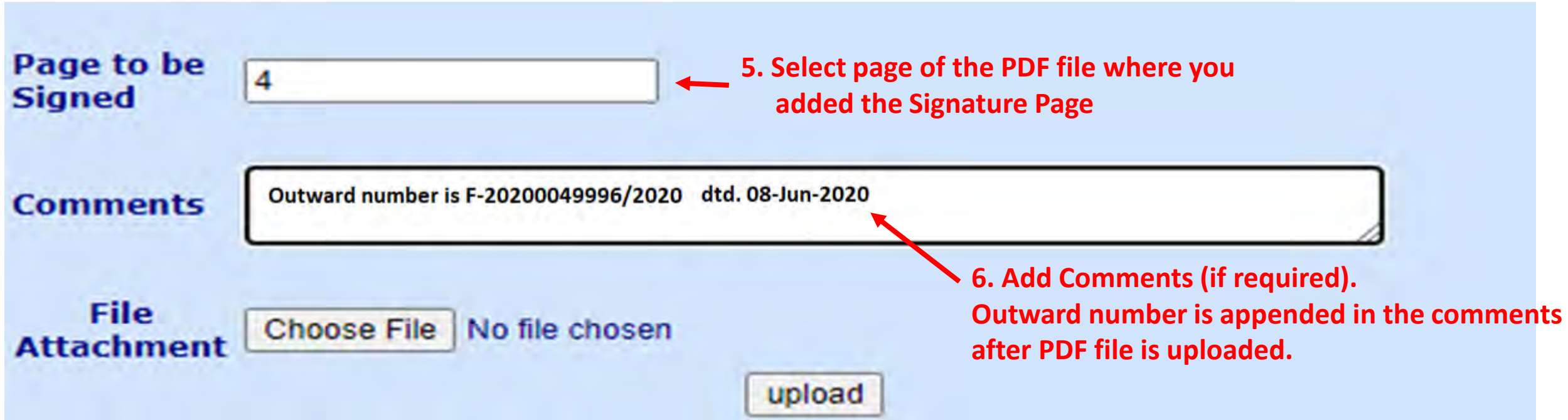
Forward To

Page to be Signed

TEST1 - Lalit Lahabar  
-Select-  
TEST1 - Lalit Lahabar  
TEST3 - TEST 3  
TEST2 - TEST 2

4. Select Authority in the above department

# Fixing of eSign page in the Document & Adding Comments



The screenshot shows a web interface for eSign. It has three main sections: 'Page to be Signed', 'Comments', and 'File Attachment'. The 'Page to be Signed' section has a text input field containing the number '4'. The 'Comments' section has a text area containing the text 'Outward number is F-20200049996/2020 dtd. 08-Jun-2020'. The 'File Attachment' section has a 'Choose File' button, the text 'No file chosen', and an 'upload' button. Red arrows point from text annotations to the '4' in the 'Page to be Signed' field and the text in the 'Comments' field.

**Page to be Signed**

**Comments**

**File Attachment**  No file chosen

5. Select page of the PDF file where you added the Signature Page

6. Add Comments (if required). Outward number is appended in the comments after PDF file is uploaded.

Font size decreases with increase in length of comments. Therefore please comment in brief

# Upload Document & Perform eSign

**Comments**

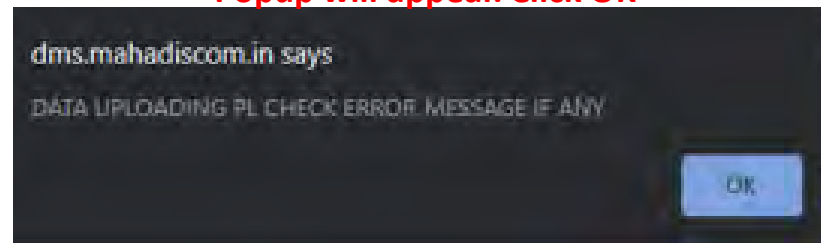
**File Attachment**  TEST OFFIC...270520.pdf

Please ensure that there is no space in file name

Click Upload

- Upload Document here (Only PDF).
- Merge all attachments in to single PDF file. [Click here](#) to know how to merge all files in single PDF.

Popup will appear. Click OK



File Attached is [View Document](#) /140520/Test46.pdf


Perform eSign Button will appear. After clicking a new Pop-up window will open for eSign

# Document Signer Consent

(Mandatory as per Govt. of India guidelines)

Document Management system - Google Chrome

dms.mahadiscom.in/eSigndms/jsp/eSign.jsp?txnId=112

 MAHAVITARAN  
Maharashtra State Electricity Distribution Co. Ltd.

MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO. LTD.  
Document Management System version 3.0>

**User consent for eSign**

You will be redirected to eMudhra's portal for eSign.

I hereby give my consent and willingness to eSign this document.

**Click Checkbox.**  
(Submit button will be enabled)

**Click Submit**

# Perform eSign with your KYC credentials

eMudhra eSign Service - Google Chrome  
authenticate.e-mudhra.com/index.jsp

**emudhra** Trust Delivered | eSign Service

MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD

**eSign User Authentication**  
You are redirected here to authenticate for eSign of below document by MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD. Please note the transaction ID: 694

Documents to be signed from  
**MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD**

1. Office Note  
[View Document](#) [View Hash](#)  
 Untick, if you don't want to sign this document.

**Authenticate Here**  
Don't have an account? [Create a new account](#)

Authenticate Using  Username  Mobile No  PAN

Signer ID

PIN   
[Forgot PIN ?](#)

SMS OTP  T-OTP

OTP  [Get OTP](#)

I agree to authenticate for this transaction using above credentials and continue to accept the terms and conditions under my [Subscriber Agreement](#).

[Perform eSign](#)  
[Generate Username & PIN](#)

**1. Enter your eMudhra username OR enter mobile number/PAN.**

**2. Enter your 6 digit PIN**

**3. Click Get OTP to receive OTP on your mobile**

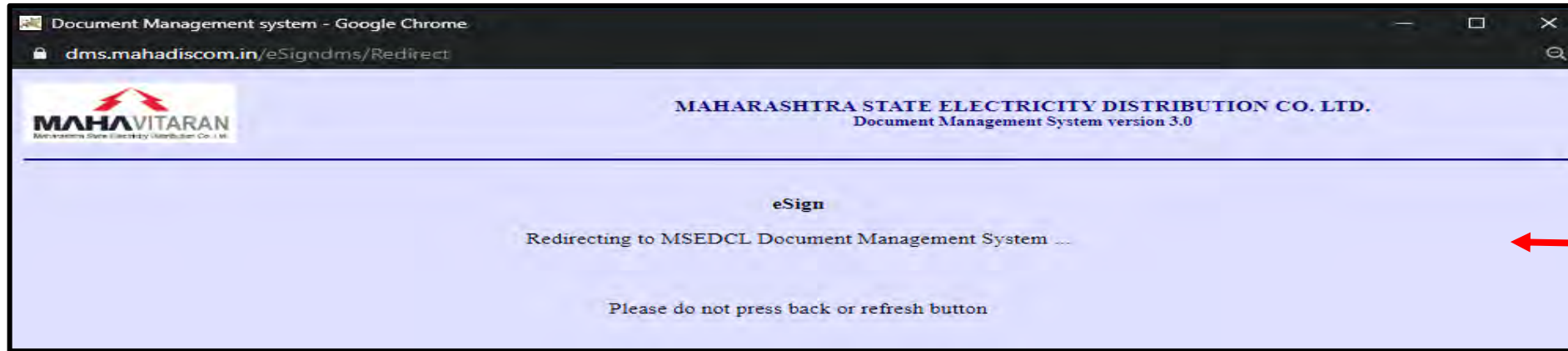
**4. Enter the OTP received on your registered mobile number.**

**5. Click Checkbox**

**6. Click Perform eSign**

**After Clicking Perform eSign Button, please wait for 10 seconds. DO NOT click anywhere or press any button**

# Confirmation about eSign



This confirmation Screen will appear for few seconds. DO NOT Click any where or press any button for 10-15 secs.

## Forwarding the eSigned Document

Receive All Letters about Version Information  
Visitor No. : 622216

After all verifications, the file may be forwarded to the concerned Authority →

Forward To :

File Attached is /130520/Test.pdf  
Document eSign successful. [View Document](#)

[Forward...](#)

You may view the eSigned Document here by clicking & download the file.

Print acknowledgement

File Forwarded to TEST with reference num F-2020004996/2020 and Outward No. CGM/IT/25

[Click here for other File Entry](#)

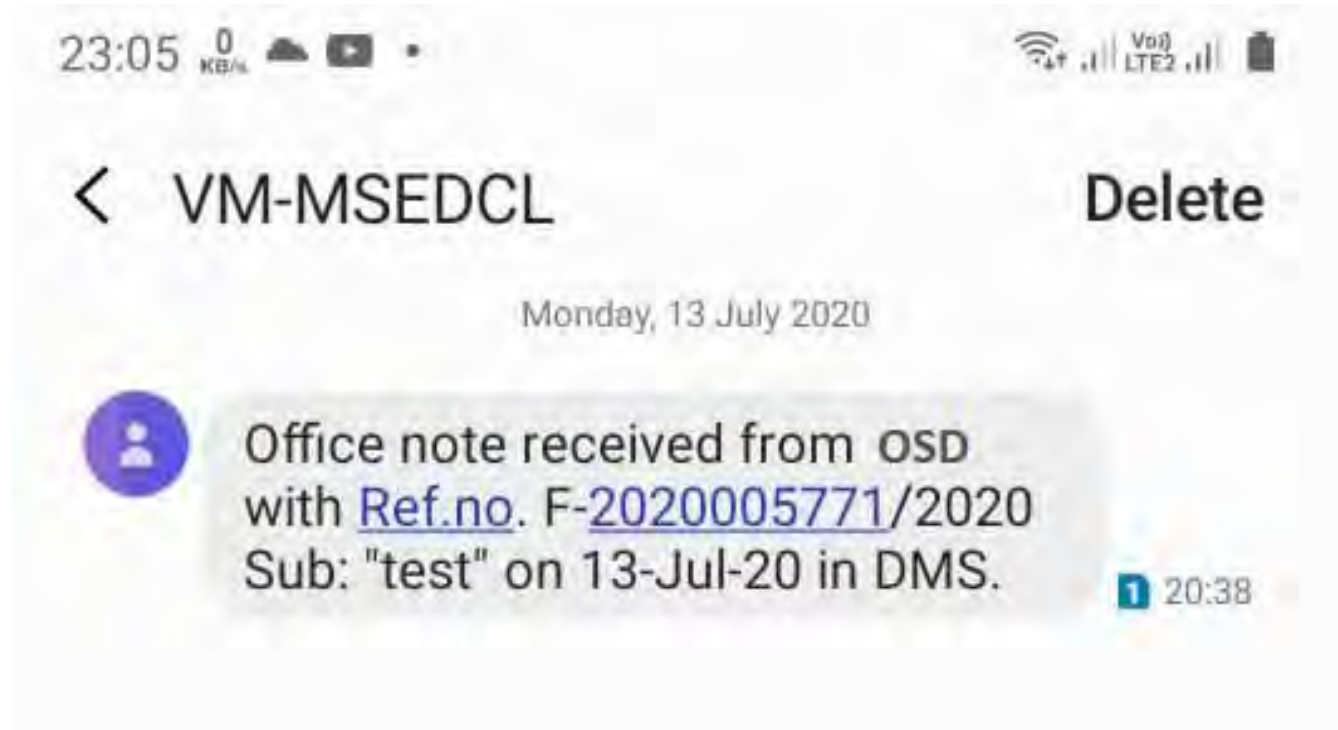
After forwarding, Note the file reference number at the bottom of page

# **Approving/Forwarding the Document**

**(or Returning or Closing the document)**

# SMS Notification

*For every Note forwarded to you, you will receive an SMS from MSEDCL in following format.*





# 1. Visit <https://dms.mahadiscom.in/dms/>

MAHAVITARAN  
Maharashtra State Electricity Distribution Co. Ltd.

MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO. LTD.  
Document Management System version 3.0

### Login Form

User Id :

Password :

← Login using R-APDRP login Credentials (CPF no. 0xxxxxxx)

For all Executive Engineers and above users, please use RAPDRP login credentials.

New user? [Click here to sign up](#)

Forgot Password? [Click here to reset password](#)

**For any issue in R-APDRP Login, please contact**  
**Email: [portal\\_admin@mahadiscom.in](mailto:portal_admin@mahadiscom.in)**  
**Mobile: 9850521032 (Anil Patil)**

## 2. Open File Inward Register to view Office Notes pending for your approval.

**MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO. LTD.**  
Document Management System version 3.0

**1. Click 'File Inward Register' to check incoming Office notes via OSD**

**2. Click Ref. to Open the details of Office Note you want to sign**

**File Forward Register of TEST3**  
Please press **Next** to move to next page or **Prev** to move to Previous page

Total Outbox Documents :- 6      Go to Page :-       Go      Page 1 of 1

Sr.No.	Reference	Date	Subject	Copies to/Remarks	File Name	Forwarded To	Received From
1	<a href="#">F-2020005003/2020</a>	14-May-2020	test44	test44	/140520/Test 46.pdf	TEST2	null
2	<a href="#">F-2020005000/2020</a>	13-May-2020	test44	test44	/130520/Test44.pdf	TEST1	null
3	<a href="#">F-2020004996/2020</a>	13-May-2020	test_13/05/2020	---	---	TEST1	null
4	<a href="#">F-2020004996/2020</a>	13-May-2020	test_13/05/2020	---	/130520/Test.pdf	TEST3	null
5	<a href="#">F-2020004987/2020</a>	12-May-2020	test30	test30	/120520/Test11 - Copy (16).pdf	TEST1	null
6	<a href="#">F-2017018838/2017</a>	21-Sep-2019	45645	---	---	TEST2	null

Total Outbox Documents :- 6      Go to Page :-       Go      Page 1 of 1

**File Forward Register contains all Office Notes you have signed**

In 'Office Note' section, you can get all Inward/Outward Office Notes of your entire department.

# Open the Received Office Note

1. Click file to download and view the Office Note PDF.

**Subject** test123  
**Originating Department** Office of CGM(IT)  
**Originated By** Gaurav Govindrao Gajre(02756731)

## History of F-2020005652/2020

Received Date	Forwarded Date	Forwarded By	Forwarded To	File Name	File Status
08-Jul-2020 12:48:06 PM	08-Jul-2020 12:48:06 PM	Assistant Programmer	Programmer	Demo_01-Jul-2020_merged1.pdf	forwarded
08-Jul-2020 12:48:06 PM	---	Programmer	null	---	---

This Office Note is eSigned by Gaurav Govindrao Gajre-Assistant Programmer on dated 08-JUL-20

### Comments :

Font size decreases with increase in length of comments. Therefore please comment in brief

2. After reading office note, Please write comments here and perform eSign. (Comment here will appear in the eSign itself)

3. Click 'Perform eSign' to open eSign window

Perform eSign

# Perform eSign with your KYC credentials

eMudhra eSign Service - Google Chrome  
authenticate.e-mudhra.com/index.jsp

**emudhra** | eSign Service  
Trust Delivered

MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD

**eSign User Authentication**  
You are redirected here to authenticate for eSign of below document by MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD. Please note the transaction ID: 694

Documents to be signed from  
**MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD**

1. Office Note  
[View Document](#) [View Hash](#)  
 Untick, if you don't want to sign this document.

**Authenticate Here**  
Don't have an account? [Create a new account](#)

Authenticate Using  Username  Mobile No  PAN

Signer ID

PIN

[Forgot PIN ?](#)

SMS OTP  T-OTP

OTP

[Get OTP](#)

I agree to authenticate for this transaction using above credentials and continue to accept the terms and conditions under my [Subscriber Agreement](#).

[Perform eSign](#)

[Generate Username & PIN](#)

1. Enter your eMudhra username  
OR enter mobile number/PAN.

2. Enter your 6  
digit PIN

3. Click Get OTP  
to receive OTP  
on your mobile

4. Enter the OTP received on your  
registered mobile number.

5. Click Checkbox

6. Click Perform eSign

After Clicking Perform eSign Button, please wait for 10 seconds. DO NOT click anywhere or press any button

# Forwarding the Office Note

1. After performing eSign, please **'Forward'** the Office Note to next Authority.

*(In case of Final Authority, kindly forward it to the initiator so that initiator will be intimated about approval. Intermediate authorities can anytime check the status & remarks of CA in DMS [File Forward Register])*

Once all approvals are granted and document is received by initiator, he will **'Close'** the document flow (no further forwarding possible).

If 'Returned' is selected, then Office note will go the previous Authority who has signed the document.

Forward       Closed       Return

Department

Forward To

2. Select Authority you want to Forward or Return

3. Click GO to Process Forwarding

For forwarding Office note, eSign is compulsory. For 'Close' & 'Return' option, eSign is optional



# eSign Details

Your eSign will appear in the document something like this



## Signature valid

Signed by : Mr. Haseeb Ahmad Mujeeb Ahmad Khan  
Designation : Programmer  
Date : 07-Jun-2020 16:38:30  
Comments :



### Signature Validation Status

Signature is VALID, signed by Haseeb Ahmad Mujeeb Ahmad Khan  
<haseebahmadkhan@gmail.com>.  
- The Document has not been modified since this signature was applied.  
- The signer's identity is valid.

Signature Properties...

Close

## eSign Certificate Details

(this will open when eSign is Clicked)



Signature Properties

Signature is VALID, signed by Haseeb Ahmad Mujeeb Ahmad Khan <haseebahmadkhan@gmail.com>.

Signing Time: 2020/04/18 16:02:44 +05'30'

Reason: haseebahmadkhan

Location: Mumbai

Validity Summary

The Document has not been modified since this signature was applied.

The certifier has specified that Form Fill-in, Signing and Commenting are allowed for this document. No other changes are permitted.

The signer's identity is valid.

The signature includes an embedded timestamp. Timestamp time: 2020/04/18 15:59:01 +05'30'

Signature was validated as of the secure (timestamp) time: 2020/04/18 15:59:01 +05'30'

Signer Info

The path from the signer's certificate to an issuer's certificate was successfully built.

The signer's certificate is valid and has not been revoked.

Show Signer's Certificate...

Advanced Properties... Validate Signature Close

Certificate Viewer

This dialog allows you to view the details of a certificate and its entire issuance chain. The details correspond to the selected entry.

Show all certification paths found

2014  
hra CA 2014  
Mudhra Sub CA for eSign OTP  
Haseeb Ahmad Mujeeb Ahm

Summary Details Revocation Trust Policies Legal Notice

Haseeb Ahmad Mujeeb Ahmad Khan  
Personal

Issued by: e-Mudhra Sub CA for eSign OTP 2014  
eMudhra Limited

Valid from: 2020/04/18 15:59:00 +05'30'

Valid to: 2020/04/18 16:29:00 +05'30'

Intended usage: Digital Signature, Non-Repudiation

Export...

The selected certificate path is valid.

The path validation and revocation checks were done as of the secure (timestamp) time: 2020/04/18 15:59:01 +05'30'

Validation Model: Shell

OK

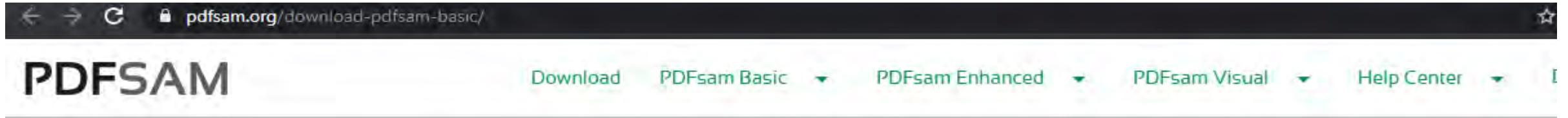
# How to Merge multiple files in one single PDF

Using PDFSAM tool

\* You may also use other tools like [CamScanner](#), [Adobe Pro](#), [Online tools](#), etc to merge PDF files.



1. Visit <https://pdfsam.org/download-pdfsam-basic/> and download PDFsam Basic installer.



# Download PDFsam Basic v4.1.3



1. Click to download



 [Windows downloader \(.exe\)](#)

Download and install PDFsam Basic on Windows systems. It offers to try [PDFsam Enhanced](#) with two free modules to view and create PDF files


Install PDFsam Enhanced, includes FREE Reader, Creator and advanced features [See Details](#)

[Advanced Options](#)

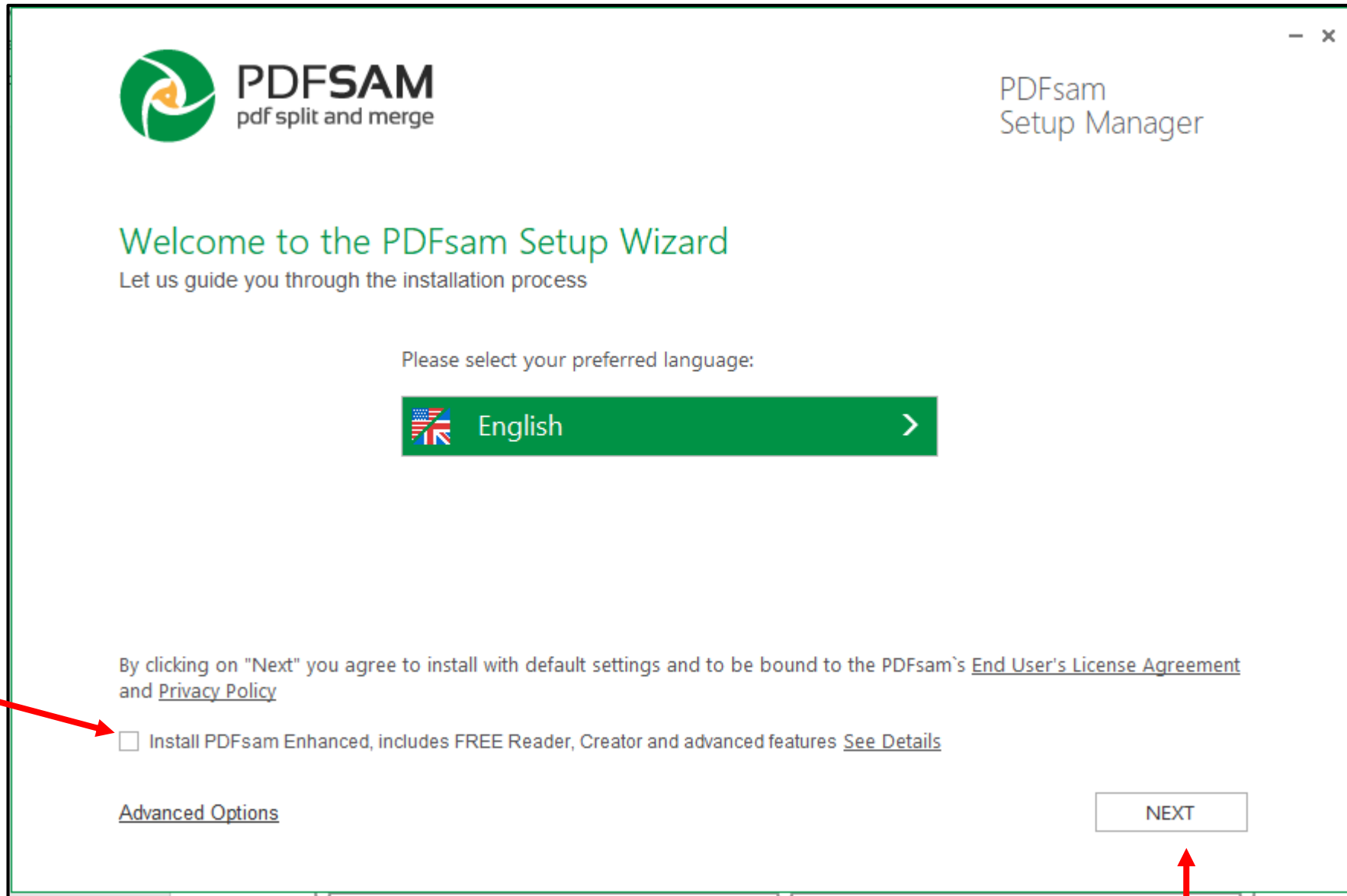
NEXT

2. Click to begin installation



 PDFsam\_Basic\_4\_1...exe  
6.9/17.5 MB, 25 secs left

# Begin installation



**Deselect to  
skip enhanced  
version**

**Click Next**

# Open Application

PDF Split and Merge Basic Edition




 **PDFSAM** @Modale



Click Merge Tab




 **Split**  
Split a PDF document at the given page numbers.


 **Merge**  
Merge together multiple PDF documents or subsections of them.

 **Alternate Mix**  
Merge two or more PDF documents, taking pages alternately in natural or reverse order.

 **Rotate**  
Rotate the pages of multiple PDF documents.

 **Extract**  
Extract pages from PDF documents.

 **Split by bookmarks**  
Split a PDF document at bookmarked pages by specifying a bookmark level.

 **Split by size**  
Split a PDF document in files of the given size (roughly).

# Merge PDF Files

Add Clear Remove Move Up Move Down

1. Drag and drop all files here  
OR  
Add files using Dialogue box window

Arrange sequence of files  
using Drag & drop

Merge settings

- Add a blank page if page number is odd
- Add a footer
- Normalise page size
- Interactive forms (AcroForms): Flatten
- Bookmarks handling: Discard bookmarks
- Table of contents: Don't generate

Select FLATTEN option

Destination file

C:\Users\acer\Downloads\PDFsam\_merge.pdf

2. Check Destination folder & rename file name

Browse

Overwrite if already exists

Hide advanced settings

Compress output file/files

Output PDF version: Version 1.5

3. Click RUN to begin

4. After Completion, open file to check (Merged File is saved in destination folder)

Run Open Completed

# How to use TOTP (Time-based One-time Password)

## Using Google Authenticator tool

\* You may use TOTP if you are facing difficulty in receiving OTP SMS due to poor network.

Visit <https://esign.e-mudhra.com/>



WHY ESIGN

FEATURES

USE CASES

INDIVIDUALS

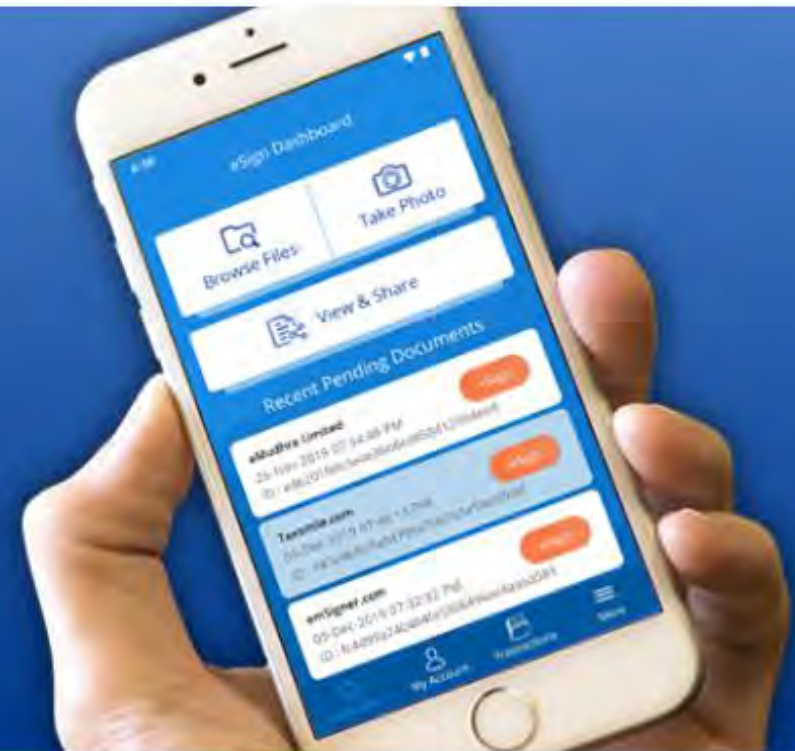
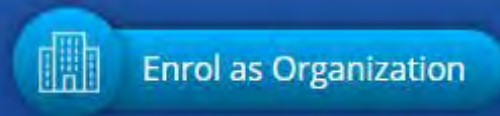
ORGANIZATIONS

APPLICATIONS

LOGIN

# Go Paperless with eSign

Enrolment for eSign is **FREE**



Legally valid under Section 3 of Indian IT Act

Licensed eSign Service Provider by **Controller of Certifying Authorities, Ministry of Electronics and Information Technology**. A digital India initiative.



# Login with your eMudhra credentials

esign.e-mudhra.com/login.jsp

**eSign**

eMudhra eSign for  
**Individuals**

- ✓ Quick Registration using PAN KYC, Aadhaar KYC, Bank KYC
- ✓ Digital Signature without carrying any Hardware token
- ✓ Hassle-free account and transaction management
- ✓ Supported by most popular platforms

Download eSign App

Windows Mac Android iPhone

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WHY ESIGN FEATURES USE CASES INDIVIDUALS ORGANIZATIONS APPLICATIONS

## Welcome to eSign

Login to your Individual Account

Username

PIN

SMS OTP  T-OTP

OTP Get OTP

LOGIN

Don't have an account yet? [Enrol Now](#)

[Generate Username and PIN](#)

[Forgot Username?](#) | [Forgot PIN?](#)

Go to View Profile tab

The screenshot shows the eSign dashboard interface. At the top left is the eSign logo. The top right shows the user's name 'HASEEB KHAN', the state 'Maharashtra ...', and a 'Logout' button. A left sidebar contains navigation options: 'Dashboard', 'Upload & eSign', 'eSign Transactions', 'Subscription Details', 'DSC Details', 'Self Service', 'View Profile', 'Registered Devices', and 'Subscriber Agreement'. A red arrow points from the text 'Go to View Profile tab' to the 'View Profile' option. The main content area is divided into two sections: 'Documents Pending for eSign' and 'Recent eSign Transaction'. The 'Documents Pending' section displays a message: 'You have no documents.' The 'Recent eSign Transaction' section lists five transactions, each with 'Signed' and 'View' buttons.

Dashboard

Upload & eSign

eSign Transactions

Subscription Details

DSC Details

Self Service

View Profile

Registered Devices

Subscriber Agreement

### Documents Pending for eSign

You have no documents.

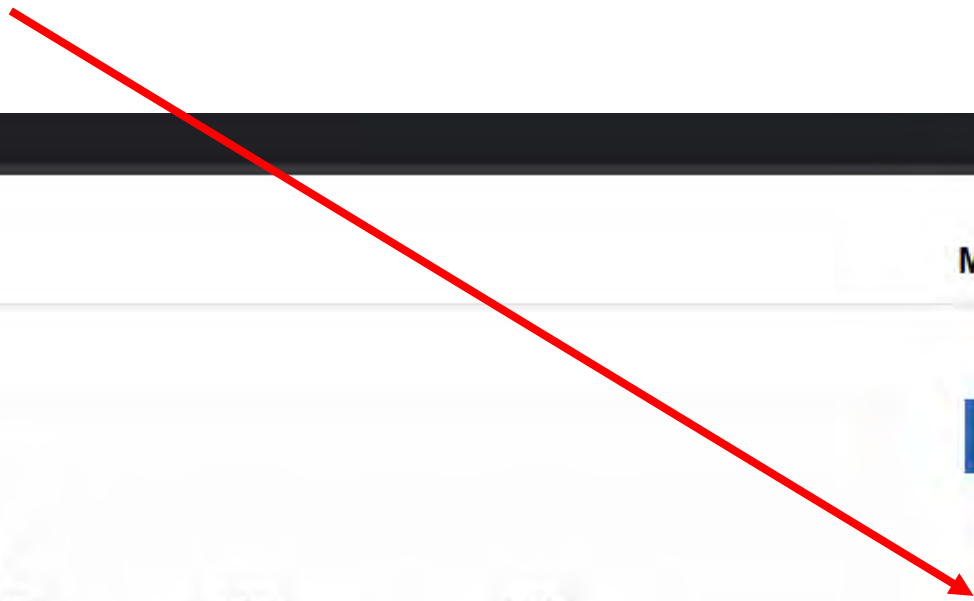
### Recent eSign Transaction

ASP NAME	EMUDHRA (SIGNATORY)	Signed	View
Txn ID	fd3339284c134502b7b62c67078f9f99		
Txn Date	24-May-2020 (01:21 PM)		
ASP NAME	EMUDHRA (SIGNATORY)	Signed	View
Txn ID	042cabb8a784ecf8445af6fe71b020e		
Txn Date	20-May-2020 (10:42 AM)		
ASP NAME	EMUDHRA (SIGNATORY)	Signed	View
Txn ID	3638157b2c204c81ba7e1e5a5f375c9f		
Txn Date	16-May-2020 (07:33 PM)		
ASP NAME	EMUDHRA (SIGNATORY)	Signed	View
Txn ID	6bdb5619647d45d6b83fae9b86023307		
Txn Date	16-May-2020 (03:56 PM)		
ASP NAME	EMUDHRA (SIGNATORY)	Signed	View
Txn ID	0451e6477e344026af4338ca44e830f7		
Txn Date	14-May-2020 (05:11 PM)		

View More



Click enable T-OTP



- Dashboard
- Upload & eSign
- eSign Transactions
- Subscription Details
- DSC Details
- Self Service**
- View Profile
- Registered Devices
- Subscriber Agreement

### My Profile



HASEEB KHAN

hakhan@mahadiscom.in

Gender  
MALE

Date of Birth  
[REDACTED]

Mobile  
[REDACTED]

PAN  
[REDACTED]

Username  
[REDACTED]  
Employee ID  
[REDACTED]

### Organization Information

Organization Name: **MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD**  
Organization Unit Name: Authorized Signatory  
Address: PRAKASHGAD, PLOT G-9, A.K. MARG, BANDRA (EAST), MUMBAI, MAHARASHTRA, 400051


### Quick Actions

- > Change PIN
- > **Enable T-OTP** ?
- > Settings

# Pop-up will appear for T-OTP

sign.e-mudhra.com/UI/changePin.jsp

**My Profile**



Username  
Employee ID

**Organization Information**


### Enable T-OTP

**Steps to enable T-OTP**

1. Download the T-OTP Authenticator App(preferably google authenticator) and install the App on your mobile.
2. Scan the QR code with the Authenticator App.
3. App will validate and display the T-OTP.
4. Enter the T-OTP and click on proceed.

**Note: Please ensure that your mobile time matches with your time zone.**

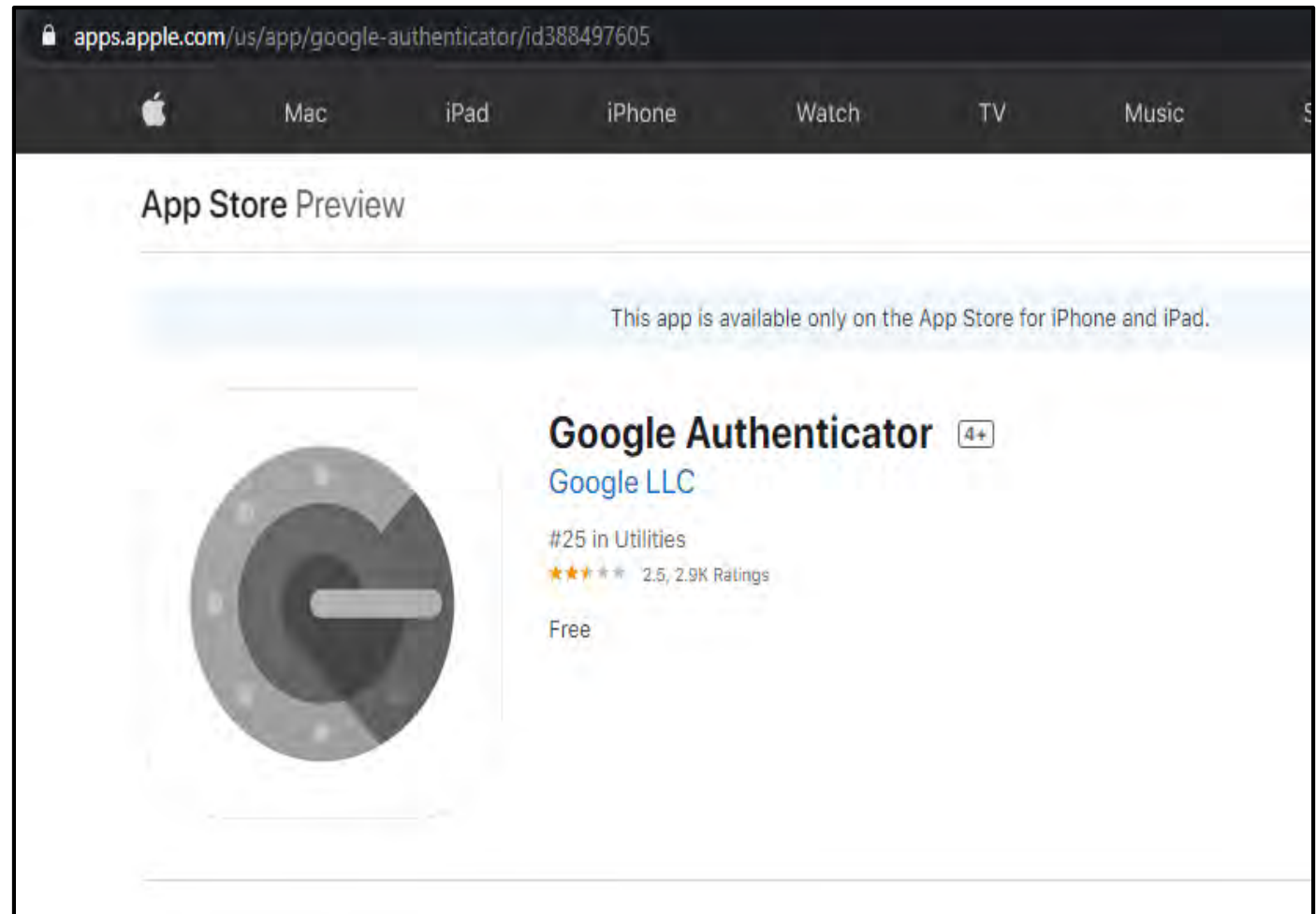
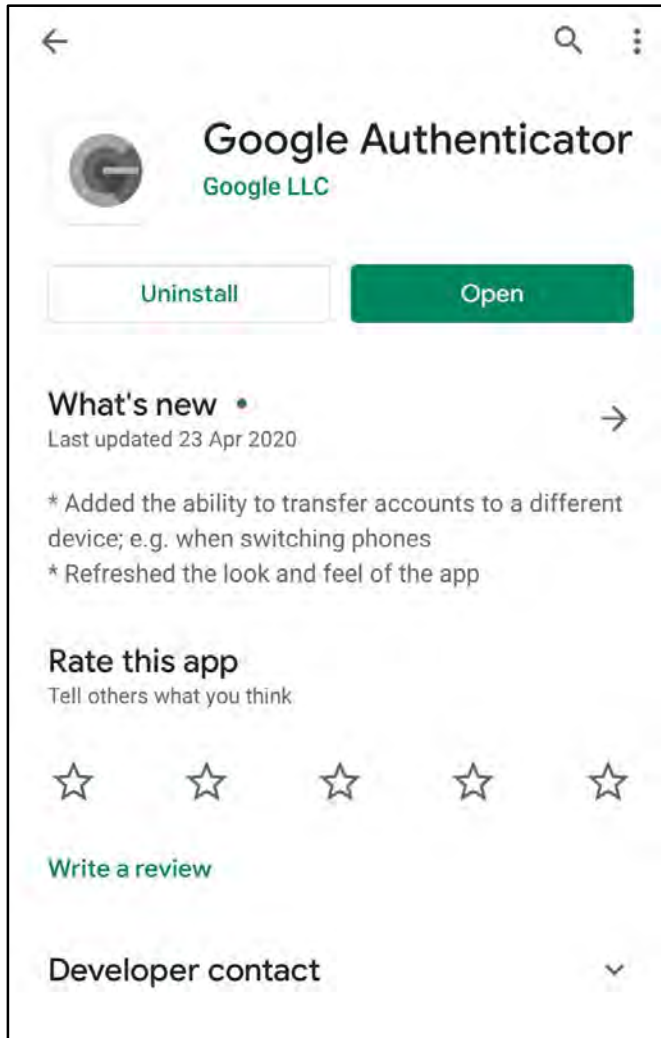
**T-OTP Authentication**



Scan through your Authentication App

Enter T-OTP

# Install Google Authenticator app in your mobile phone from Google Play Store or iOS App Store

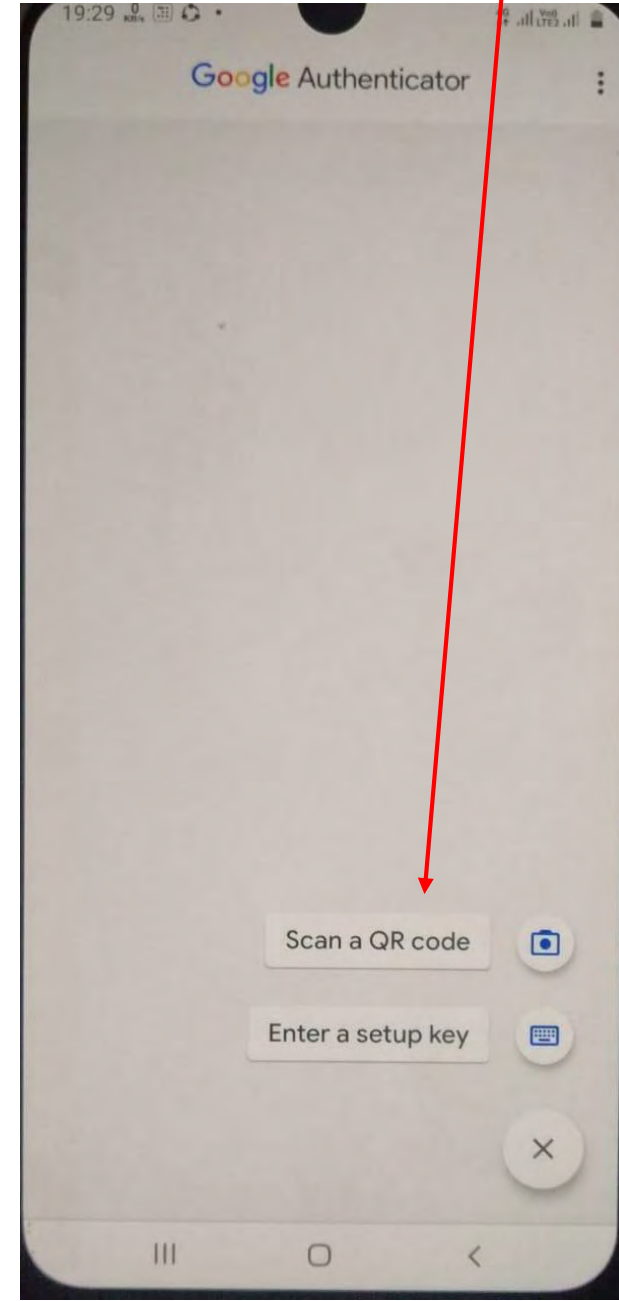


## Open Google Authenticator App



Click Add Sign

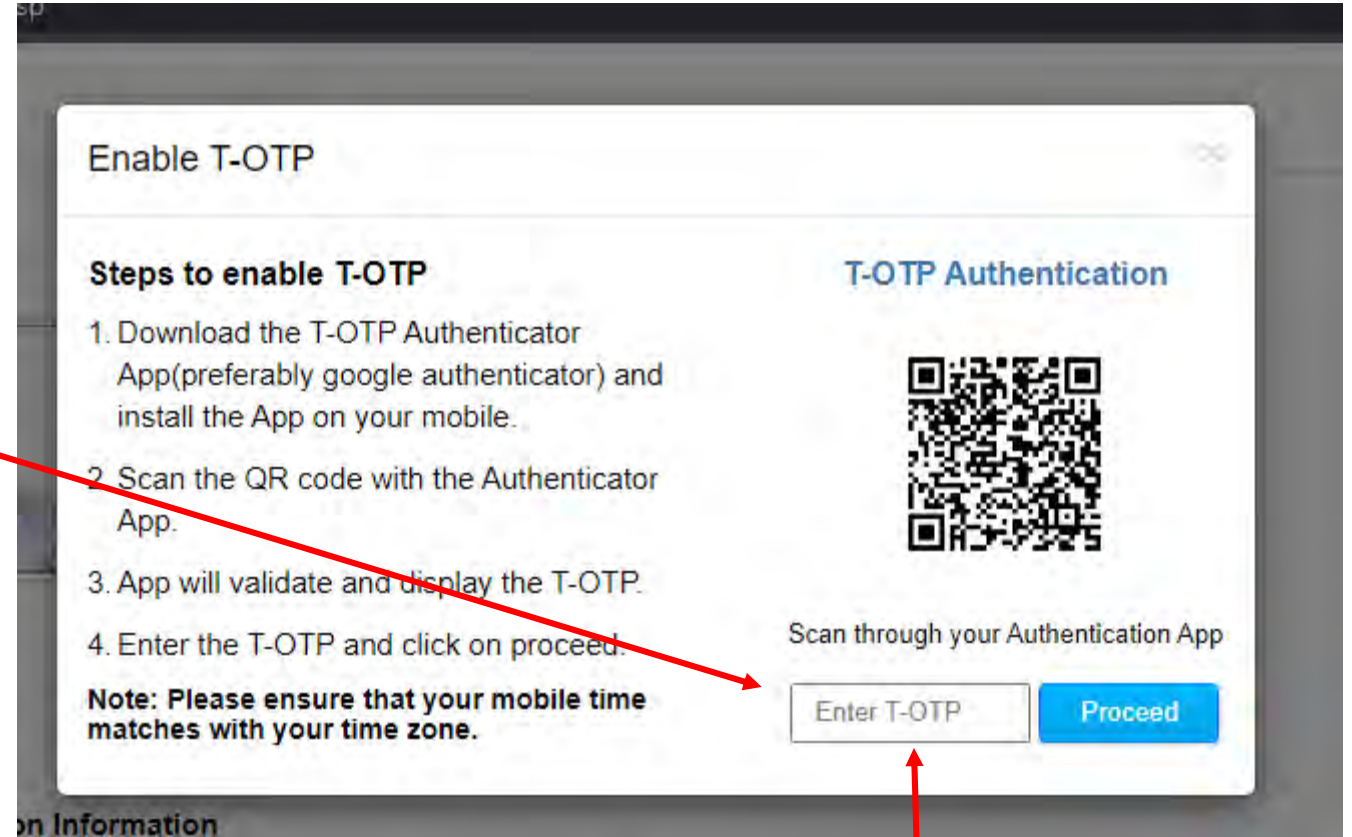
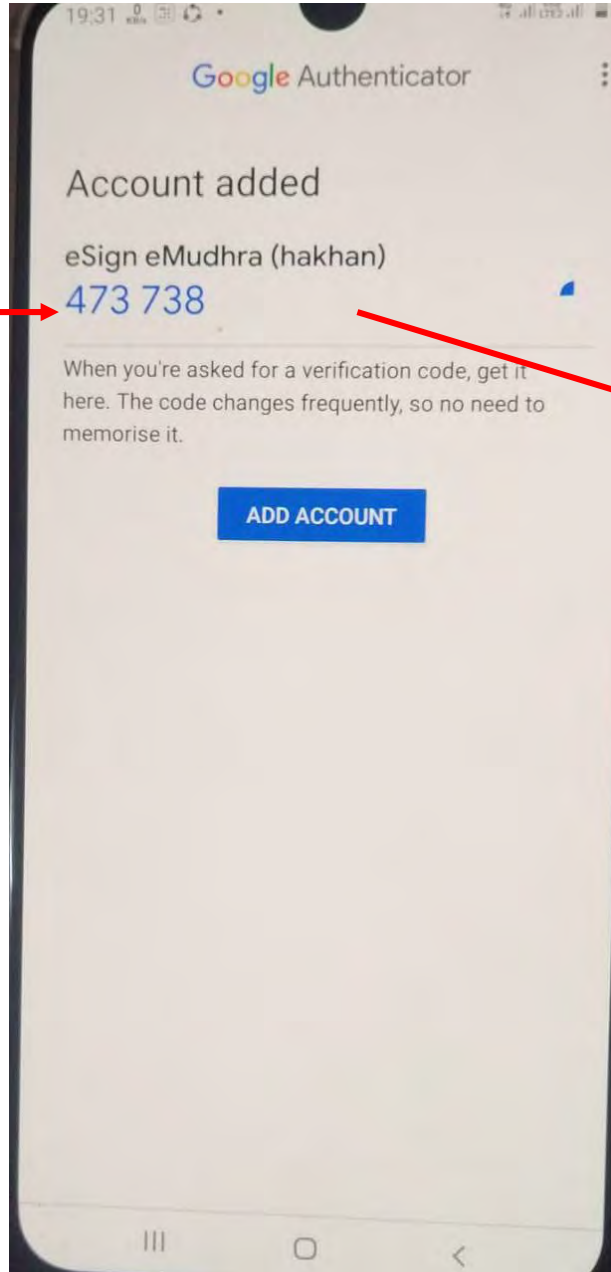
## Click Scan a QR Code



Camera Scanner will appear. Focus the Scanner towards QR code in eMudhra site

After Scanning QR code, account will be added and time based OTP will appear

(This code will change every minute)



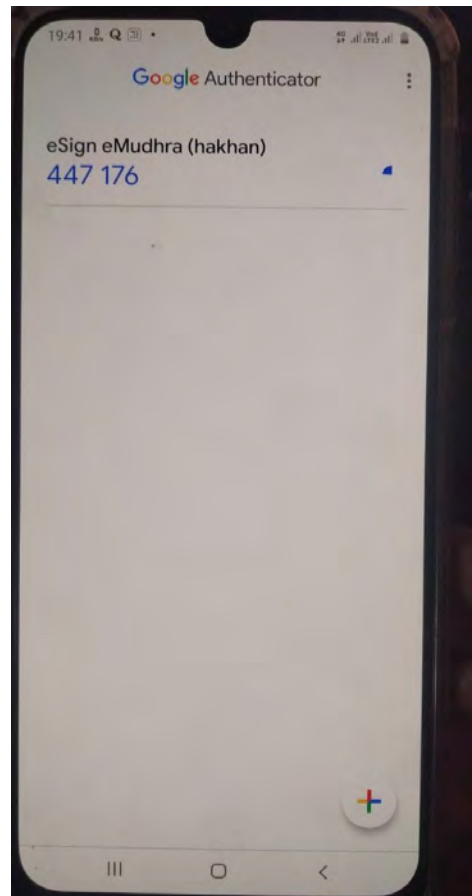
Enter the 6 digit code shown in Google Authenticator in the above T-OTP box and click 'Proceed' to confirm addition of account.

# Confirmation of account addition will appear

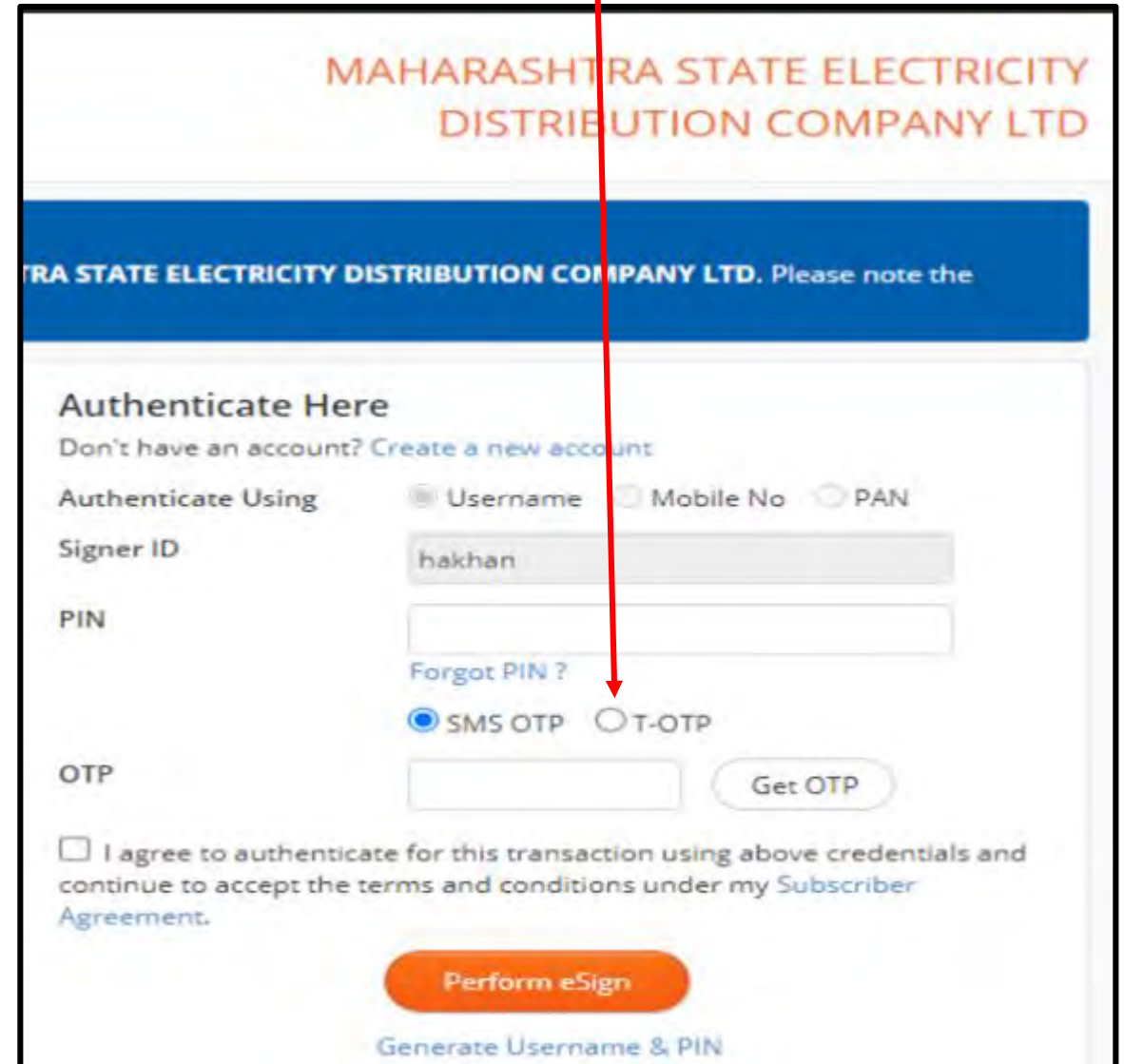
The screenshot shows a web browser window with the URL `esign.e-mudhra.com/UI/changePin.jsp`. The page header includes the **eSign** logo on the left and the user's name **HASEEB KHAN** with a profile picture and the text **Maharashtra ... Logout** on the right. A central notification box displays a green checkmark icon and the message: **T-OTP based login has been enabled successfully**, with an **OK** button below it. A red arrow points from the text above to this notification box. The background shows a 'My Profile' section with a user photo and details: **HASEEB KHAN**, **hakhan...**, **Gender MALE**, **1131E**, **Username HAKHAN**, and **Employee ID 2259664**. On the left, a navigation menu lists **Dashboard**, **Upload & eSign**, **eSign Transactions**, **Subscription Details**, and **DSC Details**, with a **Self Service** button at the bottom. On the right, a **Quick Actions** menu includes **Change PIN**, **Enable T-OTP** (with a help icon), and **Settings**.

# Now, you may authenticate yourself via Google Authenticator app instead of SMS OTP

Whenever you open Google Authenticator App, a 6 digit code will appear for 1 minute



Click T-OTP and enter the 6 digit code from Google Authenticator app (within 1 minute) for eSign.

A screenshot of the Maharashtra State Electricity Distribution Company Ltd. login page. The page title is "MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD". Below the title, there is a blue banner with the text "MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD. Please note the". The main content area is titled "Authenticate Here" and includes a link "Don't have an account? Create a new account". Under "Authenticate Using", there are three radio buttons: "Username" (selected), "Mobile No", and "PAN". The "Signer ID" field contains "hakhan". The "PIN" field is empty. Below the PIN field, there is a link "Forgot PIN?". There are two radio buttons for "SMS OTP" (selected) and "T-OTP". A red arrow points from the text above to the "T-OTP" radio button. Below these options, there is an "OTP" field and a "Get OTP" button. At the bottom, there is a checkbox "I agree to authenticate for this transaction using above credentials and continue to accept the terms and conditions under my Subscriber Agreement." and a large orange "Perform eSign" button. At the very bottom, there is a link "Generate Username & PIN".

# How to flatten the PDF

## Using Microsoft Print to PDF tool

\*By default available in Windows

Flatten means converting all fields of PDF (eg. eSign, Tables, Forms, etc) into image in the PDF file. Incorrect merging of fields may give error sometimes, therefore repairing (flattening) the PDF file is necessary before uploading in DMS.



# Flatten the PDF file

(to avoid errors while e-Signing)

1. Open the PDF file in Adobe Acrobat Reader

Test Office Note 16-Jul-20201.pdf - Adobe Acrobat Reader DC

File Edit View Sign Window Help

Home Tools Test Office Note 16... x

1 / 5 119%

# DOCKET SHEET

Sub: Approval for Test Office Note. Approval for Test Office Note. Approval for Test Office. Note Approval for Test Office Note. Approval for Test Office Note. Approval for Test Office Note. Approval for Test Office. Note Approval for Test Office Note.

Section Ref. no.: CGM/IT/ [INITIATOR]

Date:

DATE	TO WHOM SENT	REMARKS
	Authority 1	

Search 'Delete Page'

- Export PDF
- Edit PDF
- Create PDF
- Comment
- Combine Files
- Organize Pages
- Redact
- Protect

Create, edit and sign PDF forms & agreements

Start Free Trial

# Flatten the PDF file

(to avoid errors while e-Signing)

1. Click File

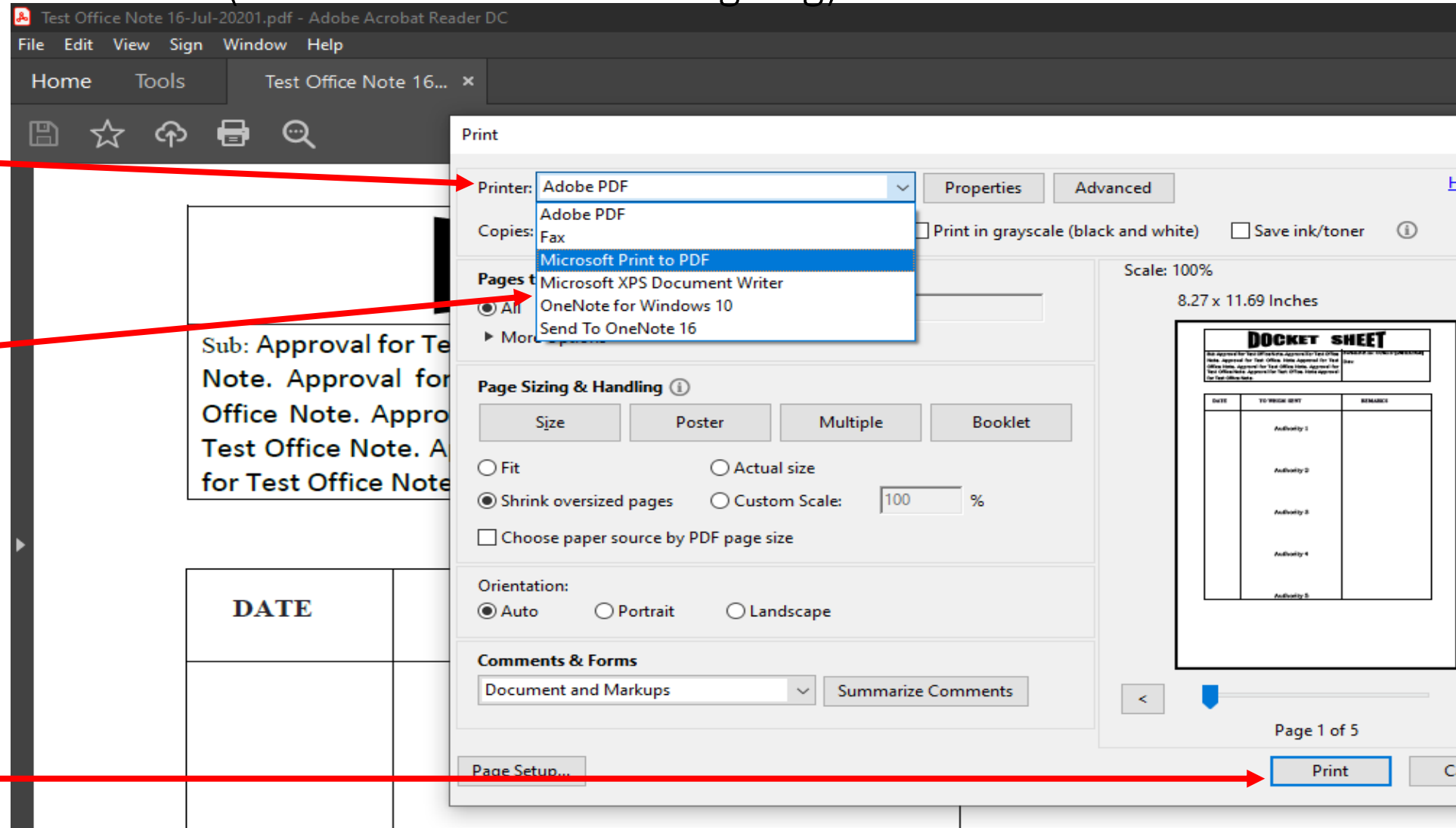
The screenshot shows the Adobe Acrobat Reader DC interface. The title bar reads "Test Office Note 16-Jul-20201.pdf - Adobe Acrobat Reader DC". The menu bar includes "File", "Edit", "View", "Sign", "Window", and "Help". The "File" menu is open, displaying various options such as "Open...", "Reopen PDFs from last session", "Create PDF", "Save", "Save As...", "Convert to Word, Excel or PowerPoint", "Save as Text...", "Compress File", "Password Protect", "Share File", "Revert", "Close File", "Properties...", "Print...", and "Exit Application". The "Print..." option is highlighted, and a red arrow points to it from the text "2. Click Print". The background shows a document page with a table. The table has a header row with "M SENT" and "REMARKS". Below the header, there is a row with "Authority 1" in the "M SENT" column and an empty "REMARKS" column.

M SENT	REMARKS
Authority 1	

2. Click Print

# Flatten the PDF file

(to avoid errors while e-Signing)

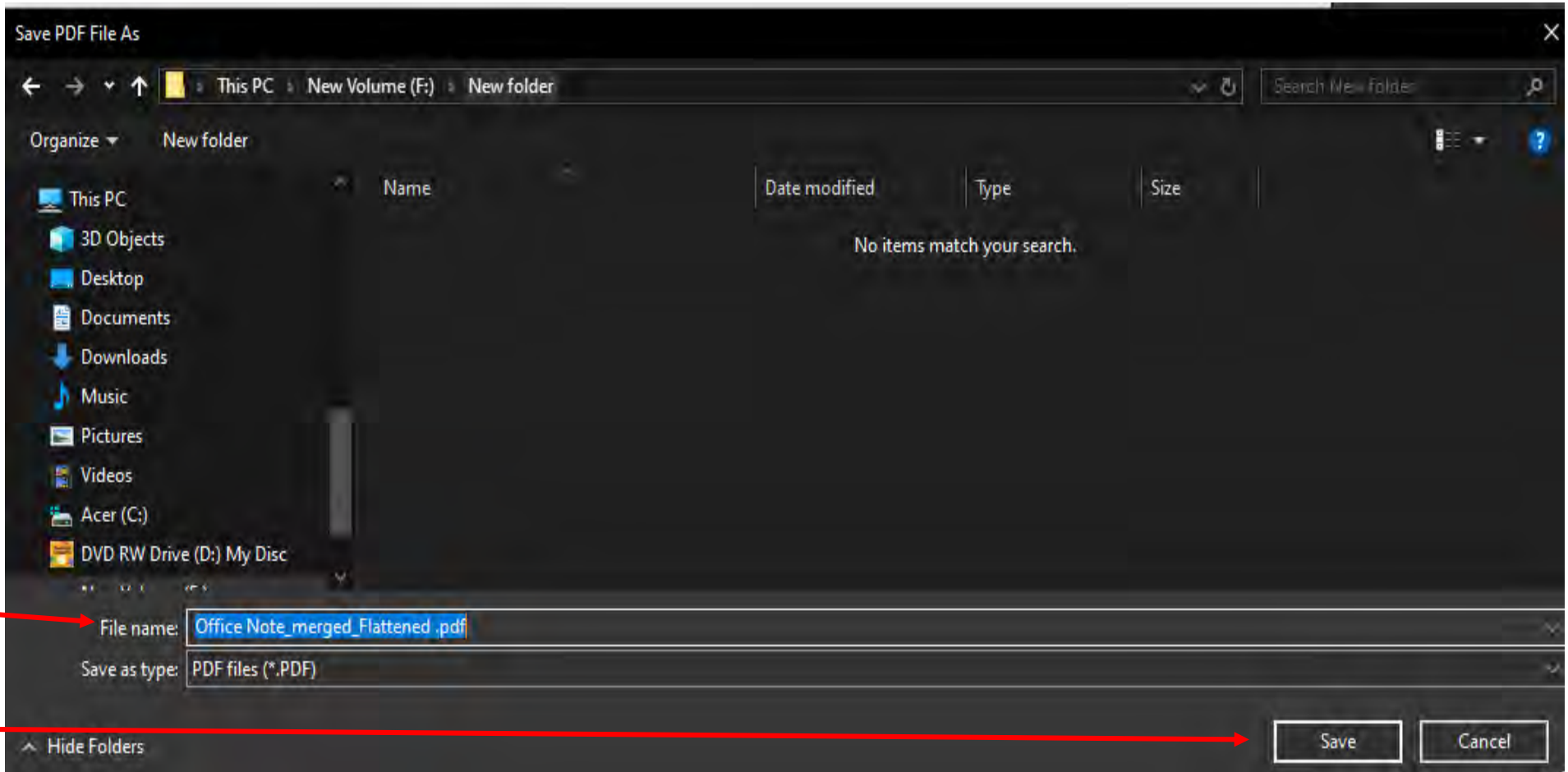


*\*If Microsoft Print to PDF is unavailable (Older version of Windows) or deleted, you may use CutePDF as printer. [Click here](#) to install CutePDF.*

# Flatten the PDF file

(to avoid errors while e-Signing)

File Saving dialog box will appear



1. Name the file

2. Save the file

**Upload the newly saved PDF file into DMS**

# How to Compress the PDF

Using [freepdfcompressor](#) tool

\*Free Software to be installed in Windows

Compressing file makes it easier to upload /download the PDF files in DMS.  
Compressed PDF files also takes less space on DMS server..

# Compress the PDF File

1. Visit <http://www.freepdfcompressor.com/>
2. Download the Free Software in Windows.



The image shows a browser window at [freepdfcompressor.com](http://freepdfcompressor.com). The page title is "Free PDF Compressor". Below the title is a screenshot of the software's interface. The interface includes a "PDF File" field with a "Browse" button, an "Output File" field with a "Save As" button, and a "Settings" section with five radio button options: "Screen - low resolution, screen-view-only quality, 72 dpi images" (selected), "eBook - medium resolution, low quality, 150 dpi images", "Printer - high quality, 300 dpi images", "Prepress - high quality, color preserving, 300 dpi images", and "Default - a wide variety of uses, possibly larger output file". There is also a "Progress" bar and a "Compress" button at the bottom. A red arrow points from the first step of the list to the browser address bar, and another red arrow points from the second step to a green "Download Mirror" button.

Free PDF Compressor is a free PDF compression software to enable y and hit button "Compress", a compressed PDF file will be created, pag

This software is completely freeware, free for personal and non-comm

[Download Mirror](#)

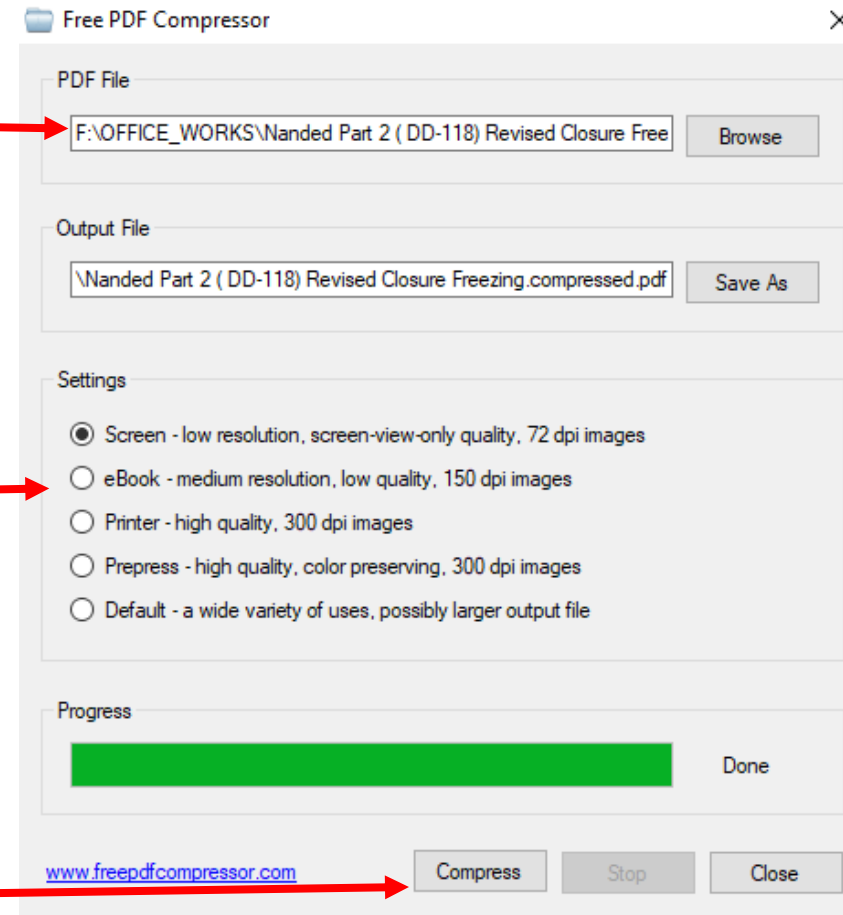
You may also use online compression tools [www.easepdf.com](http://www.easepdf.com), [www.ilovepdf.com](http://www.ilovepdf.com), [ww.pdf2go.com](http://ww.pdf2go.com) , etc. to reduce the size before uploading. But Data Privacy concerns should be first considered before using online tools.

# Compress the PDF File

1. Browse Input File to be compressed.

2. Select proper option as per the PDF file.

3. Click Compress

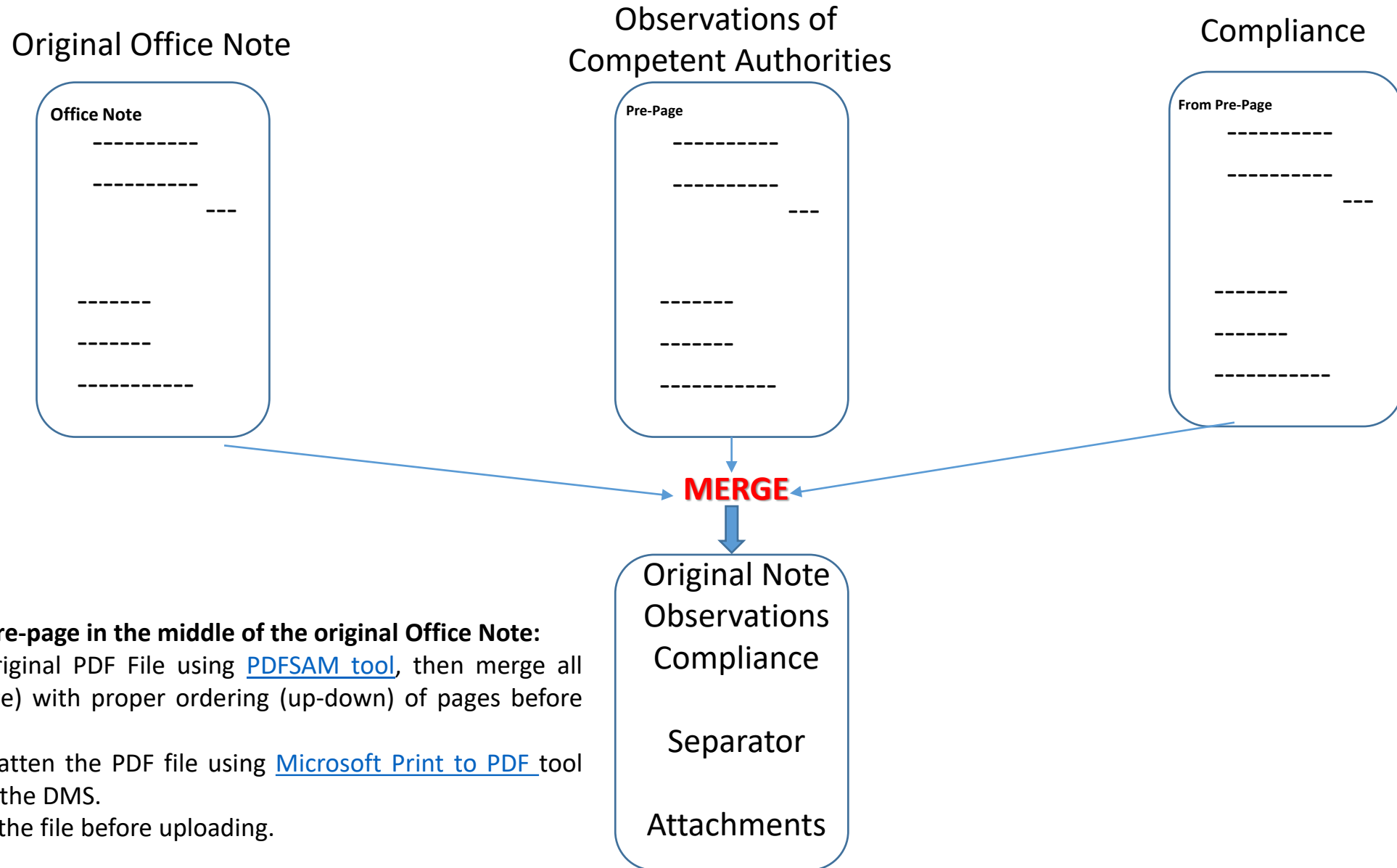


You may also use online compression tools [www.easepdf.com](http://www.easepdf.com), [www.ilovepdf.com](http://www.ilovepdf.com), [ww.pdf2go.com](http://ww.pdf2go.com) , etc. to reduce the size before uploading. But Data Privacy concerns should be first considered before using online tools.

# **How to add Pre-Page in Office Note for DMS**



# How to add Pre-Page



## How to insert the pre-page in the middle of the original Office Note:

1. First split the Original PDF File using [PDFSAM tool](#), then merge all pages (incl. Pre-page) with proper ordering (up-down) of pages before merging.
2. After Merging, flatten the PDF file using [Microsoft Print to PDF](#) tool before uploading in the DMS.
3. Please [Compress](#) the file before uploading.

**THANK YOU**